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SARDAR PATEL UNIVERSITY
Vallabh Vidyanagar

BBA SEMESTER – II (Honours) (Hospitality Management) Examination 2016

Subject: Housekeeping Operation – I

Code: UM02CBBH12

Date: 02/04/2016

Marks: 60

Day: Saturday

Time: 02:30 to 04:30 PM

Q: 1 Draw the "Layout of housekeeping" department & discuss in brief. (15)

OR

Q: 1 Draw the "Organizational structure of house keeping department". Explain the co-ordination with other department. (15)

Q: 2 Classify the "Cleaning Agents". Discuss in brief. (15)

OR

Q: 2 What is the difference between "Electrical & Manual Cleaning equipment"? Explain the various cleaning equipment with the help of diagram. (15)

Q: 3 What are the different "Types of Floor"? Explain the "Soft Flooring". (15)

OR

Q: 3 Classify "Furniture". Explain the types of wood used for construction of furniture. (15)

Q: 4 What are the principles of "First Aid"? Explain the content of "First Aid box". (15)

OR

Q: 4 What are the different types of "Artificial Respiration"? Explain "ABC" of artificial respiration. (15)