

**SARDAR PATEL UNIVERSITY**  
**BBA (ITM) SEMESTER IV**  
**THURSDAY, 18<sup>th</sup> APRIL 2019**  
**TIME: 10:00 AM TO 12:00 PM**  
**UM04EBBI05 HUMAN RESOURCE MANAGEMENT - II**

**MARKS: 60**

**NOTE: Figures to the right indicate marks.**

- Q.1** Define Employee Safety. Explain the statutory provisions for industrial safety in India. **[15]**
- OR**
- Q1 [A]** Write a note on: Types of industrial accidents. **[08]**  
**[B]** Describe briefly the different occupational hazards. **[07]**
- Q.2** What do you mean by industrial relations? Discuss in detail the parties to IR and importance of IR. **[15]**
- OR**
- Q.2 [A]** What are the causes of industrial disputes? Clarify. **[08]**  
**[B]** Present a lucid note on: Settlement authorities of industrial dispute. **[07]**
- Q.3** Give meaning of the term trade union and explain problems faced by trade union and measures taken to solve those problems. **[15]**
- OR**
- Q.3** Write explanatory notes on: **[15]**
- Collective bargaining strategies.
  - Functions of trade union.
- Q.4** What do you mean by virtual organization? Narrate its features, advantages & disadvantages. **[15]**
- OR**
- Q.4** Give explanation on: **[15]**
- Challenges of HRM.
  - HRIS design.