

SEAT No. _____

No. of Printed Pages: 01

[2]

SARDAR PATEL UNIVERSITY
B.B.A. (ISM) (IV Semester) EXAMINATION
Monday, 23rd April 2018
10.00 a.m. to 12.00 p.m.
ORGANISATIONAL BEHAVIOUR
(UM04CBBS07)

Maximum Marks: 60

Q.1 Clarify the concept of Organisational Behavior and discuss in detail its nature and major challenges. 15

OR

Q.1 Clarify the concept of Organisational Behavior and discuss in detail major contributing disciplines. 15

Q.2 Identify the major reasons of organisational politics and discuss in detail mechanism to manage it. 15

OR

Q.2 What do we mean by organisational power? Discuss in detail its bases and importance. 15

Q.3 What do we mean by organisational change? Discuss the major internal and external factors affecting. 15

OR

Q.3 Write a note on following: 05×03=15
1) Change Process.
2) Human response to change.
3) Management of change.

Q.4 What do we mean by organisational conflict? Explain the major types of conflict. 15

OR

Q.4 Explain the major causes of conflict and managing conflict. 15