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SARDAR PATEL UNIVERSITY BBA ISM I Semester Tuesday, 12-11-2013 Session: Evening Time: 02:30 to 04:30 Subject Code: UM01FBBS02/01/0S

Subject Title: Communication Skills for Management- I

Total Marks: 60 Que. 1 Write any three of the following. (15)1) Describe the Character sketch of Balthazar. 2) Why does Mammie feel like a criminal at the Post Office? 3) Mention in detain the end of <u>The Sacrificial Egg</u>. 4) Write a note on the relationship between Zeinat and Abdou the barber. OR Que. 1 Write any three of the following: (15)1) Explain in detail how Balthazar's artistic Skill and Integrity land him in trouble? 2) Describe Mammie's futile attempts to send money 'home'. 3) Examine the Character Sketch of Julius Obi in The Sacrificial Egg. 4) How does the woman writer expect to work on her writing at Aunt Mable's house? Que. 2 a). Fill in the blanks with appropriate verb given in the bracket: (any three) (03)1) Look! The birds in the Sky. (fly) 2) Sun_____ in the East. (rise) 3) If you work hard, you first class. (get) 4) I ______a letter to him yesterday. (write) b). Change the voice of given sentences: (any three) (03)1) He will finish the work in a fortnight. 2) The Manager will give you a ticket. 3) The mason is building the wall. 4) By whom were you taught French? c). Fill in the blanks with the modals that indicate the moods given in the bracket: (any four) (04)1) You must be living now. I meet you at the College. (Future) 2) You _____ not ask for any more leave for the rest of the year. (prohibition) 3) I ______ walk three kilometres per day. (ability) I come in Sir? (permission) 4) 5) It _____ rain soon, or the crops will die. (necessity) d). Write a paragraph on any one of the following: (05)1) My Favourite Cricketer 2) An Ideal Teacher Que. 3 a). Fill in the blanks choosing the right phrasal verb given in brackets: (05)(get back, looks after , to take down, come off, took over) 1) Mr. Agrawal asked the boys ______ the new word. 2) Keith will _____ the money he has deposited after a year. 3) She _____ the business of her father after his death. 4) His uncle her. 5) When does the Musical Morning ?

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b). Match A with B (with right Synonyms)

Α

1) Achieve 1) Spite 2) Wholesome

2) Rigid 3) Loyal

3) Accomplish 4) Malice

4) Healthy 5) Stiff 5) Faithful

c). Match A with B (with right Antonyms)

A

- B
- 1) Bliss 1) Arrogance 2) Praise 2) Near
- 3) Remote 3) Civilized
- 4) Savage 4) Condemn
- 5) Humility

Que. 3 a). Fill in the blanks

OR

5)Misery

R

(an eye for an eye, ups and downs, a piece of cake, be on the alert, in the nick of time) 1) The Police came to the scene ______ 2) The attack might be launched at any time, so you must 3) Don't worry about the problems you have in your life, there are always in life. 4) It's not everybody's _____ to handle dual duties. 5) In some countries, justice operates on the principle of _____. b). Give One word substitute. (any five) (05)1) One who knows everything – 2) A place for improving one's health – 3) A building for lodging of Soldiers -4) The study of Stars -5) Government of for and by the people – 6) The act of spying – c). Put the words in brackets in the appropriate form (use a prefixes or a suffixes): (any five) (05)1) This edition of the book is a _____ of the last one. (print) 2) We are trying to develop some ______ software gadgets. (purpose)

3) I think the shop keeper has _____us. (charge)

4) Files of this exam have to be submitted in the

office. (registrar) 5) Mansi was acting in a very _____ way. (child)

6) We couldn't find any _____ in his theory. (weak)

Que, 4 a) What is Communication? Explain in detail Attributes of Communication. (10)b) Short note on: Importance of Communication in Business. (05)ØR Que. 4 a) Examine in detail The Process of Communication. (10)

b) Short note on: Concept of Communication.

All the Best

(05)

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