(3/A2)

SEAT No._____

No. of printed pages: 01

SARDAR PATEL UNIVERSITY

B.B.A (SEMESTER V) CBCS (REG. & NC) EXAMINATION

2018

Friday, 2nd November

10.00 a.m. to 12.00 p.m.

UM05EBBA03: Advanced Human Resource Management-I

Maximum Marks: 60

Note: 1. Write your answer according to its weightage.
2. Figures to the right indicate full marks of the questions.

Q-1		Define Organisational Behavior. Explain various factors affecting human behavior at work.	15
		OR	
Q-1		Explain various disciplines contributing for the study of Organisational Behavior.	15
Q-2		Define Personality. Explain Freudian and neo Freudian stages of personality development in detail.	15
		OR	
Q-2		Define Learning. Explain classical and operant conditioning theory of Learning	15
Q-3	A	Define Group Dynamics. Explain stages of group dynamics in detail.	08
	B	Explain various types of groups in detail.	07
		OR	
Q-3		Explain various techniques to improve group decision making in detail.	15
Q-4		Define Organisational Change. Explain various factors influencing organisational change in detail.	15
		OR	
Q-4	A	Write Short note on: Resistance to change	07
	B	Explain the change process in detail.	08