

SEAT No. \_\_\_\_\_

No. of Printed Pages : 1

[4]

**SARDAR PATEL UNIVERSITY**  
**BBA HM (HONS) V Semester**

Day- Tuesday

Date – 30/10/2018

Session: Morning

Time: 10:00 am to 12:00 pm

Subject/ Course Code: UM05CBBH12

Subject/Course Title: Room Division Management

Total weight age/Marks: 60

Note: 1. Figures to the right indicate marks of the questions.

2. Answers should be to the point.

- Q.1. (A) Explain the role of housekeeper's role in maintaining interior design. [08]  
 (B) Draw a lobby layout of a 5 star hotel. [07]
- OR
- Q.1. (A) Give different types of window treatments. [08]  
 (B) Explain elements of design. [07]
- Q.2. How to organize MICE event in hotel? Explain. [15]
- OR
- Q.2. Elaborate guest cycle. [15]
- Q.3. (A) Describe floor coverings. [08]  
 (B) Explain brochure and tariff card. [07]
- OR
- Q.3. (A) Elaborate disciplinary action and dismissal process. [08]  
 (B) Explain different color schemes. [07]
- Q.4. Elaborate methods and functions performance appraisal. [15]
- OR
- Q.4. Explain functions, importance and methods of motivating employees. [15]

