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SARDAR PATEL UNIVERSITY

BBA (SEMESTER – V) EXAMINATION

Date: 28/11/2016, Monday

TIME: 02.00 P.M. TO 04.00 P.M.

COURSE TITLE: ADVANCED HUMAN RESOURCE MANAGEMENT - I CODE NO. : UM05EBBA03
Maximum Marks: 60

Q. 1 Define 'Organisational Behaviour'. Explain the disciplines contributing to OB. (15)

OR

Q.1 Write notes on:

1. S-O-B-C Model of Human Behaviour. (08)
2. Historical Development of OB. (07)

Q.2 Clarify the concept 'Learning'. Explain factors affecting Learning. (15)

OR

Q.2 Give the meaning of 'Personality'. Explain determinants of Personality. State its stages. (15)

Q.3 Clarify the concept of 'Group Dynamics'. Explain the types of group. State the stages of Group Development. (15)

OR

Q.3 What do you mean by 'Group Norms' and 'Cohesiveness'? How the group decision making can be improved? (15)

Q.4 What do you mean by 'Organisational Change'? Discuss factors affecting Organisational change. (15)

OR

Q.4 Write notes on:

1. Change Process. (08)
2. Planned Change and Resistance to Change. (07)
