

(A-8)

SARDAR PATEL UNIVERSITY
BBA (V Sem.) Examination
Friday, 20 March 2015
10.30 am – 12.30 pm

No. of printed pages: 3

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UM05CBBT04/UM05EBBT04 - Computerised Reservation System - Advance

Total Marks: 60

Answer the following Questions:

Q1.(a) Explain the system entries of the following . (15)

- i. FQDKHIDXB/AEK
- ii. FQDKHIDXB/A-EK
- iii. FQDKHIDXB/D21DEC
- iv. FQDKHIJFK/CM/A-EK
- v. FQDFRAMEX/R, -CH-IN
- vi. FQDLONMAD/S
- vii. FQDKHIDXB/AEK/R,AT
- viii. FQDKHIDXB/AEK/CV
- ix. FQN4*SO,SU
- x. FQNK998
- xi. FQN5-1
- xii. FQNTAX/US
- xiii. FQR1
- xiv. FXP/B2
- xv. FQP DOH PAR DOH / L

Or

Q1.(b) Explain the following system display in detail . (15)

FQDKHIDXB
CX EK GF KQ KU LH /YY*AK C6 TAX MAY APPLY
C9 DY D2 E6 FL FP FR F9 GI
GX G3 G5 IT JD LL LQ OV QH
RY R3 R8 SB SP UK UR U2 VB
VK WW W7 XF X5 YC 4U 6Q 7A
9B 9G 9Q
ROE 58.849000 UP TO 10.00 PKR
12OCT04**12OCT04/YY KHIDXB/NSP;EH/TPM 740/MPM 888
LN FARE BASIS OW PKR RT B PEN DATES/DAYS AP MIN MAX R
01 F 19730 +----- M
02 F 37540 +----- M
03 C 16610 +----- M
04 C 31540 +----- M
05 Y 13850 +----- M
06 Y 26290 +----- M
07 YEE4M 22950 +----- 7+ +M

Q2.(a) Explain the system entries of the following (Hotel).

(15)

- i. DNH SHERATON
- ii. DNH SP
- iii. HLSIN-HN-REGENT
- iv. HLLAX/CO-HI/AR-D
- v. HLBWUSCA
- vi. HLMEL/ADCOLLINS
- vii. HLNCE/ZP-06520
- viii. HL/CO-UI
- ix. A
- x. N
- xi. D
- xii. S
- xiii. E
- xiv. R

Or

Q2 (b) Explain the following system display in detail .

(15)

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GB LON ALL WE 06MAR9x-07MAR9x )END
** SINGLE OCCUPANCY RATES ** CHECK HF
1 TI/ROYAL HORSEGUARDS THISTLE HOTE LONRHO E RCAR GBP D O
1A) BITCOR A 120.00 1B) A2TRAC A 190.00
COR
2 XL/ROYAL LANCASTER HOTEL LONRYL N RCAR GBP O
1A) BIDCOR A 120.00 1B) A1DRAC A 195.00
COR
3 UI/ROYAL NORFOLK HOTEL LONROY D RCAR GBP O
1A) AITCOR A 60.00 1B) A1DRAC A 90.00
COR
4 TI/ROYAL SCOT HOTEL LONRST D TAXI GBP D O
1A) BITCOR A 70.00 1B) A2TRAC A 95.00
COR
5 TI/ROYAL TRAFALGAR THISTLE HOTEL LONRSF D RCAR GBP D O
1A) BITCOR A 105.00 1B) A2TRAC A 145.00
COR
6 SV RUBENS HOTEL LONRUB D RCAR GBP DSO
1A) BITCOR A 105.00 1B) A1QRAC A 150.00
COR
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Q3(a) Explain the following system display in detail .

(15)

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FRA FRANKFURT/DE:INTL CURRENCY:DEM
ARRIVAL:MO12MAY9x/10:00 RETURN:WE14MAY9x/20:00
EXTRA CHARGES MAY APPLY CHECK POLICIES
A TYPE DAILY-DEM KM/M CHRG
1T SX/SIXT BUDGET ECMN 66.96 UNL .00
2T ZE/HERTZ ECMN 86.09 UNL .00
3T EP/EUOPCAR IR EBMN 103.47 UNL .00
4T ZI/AVIS ECMN 121.74 * UNL .00
@-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY
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Or

Q3 (b) Write down entries for the following (Car rental) .

(15)

- i. Pick-Up Date
- ii. Drop-Off Date
- iii. Vehicle Type
- iv. Return Time
- v. Location Code
- vi. Rate Code
- vii. Guarantee by cash
- viii. Customer Identification
- ix. Pick-Up Location
- x. Rate Code
- xi. Rate Quoted
- xii. Supplementary Information
- xiii. Special Request
- xiv. Tracking
- xv. Changes the car type

Q4(a) What is Queue ? Explain the system entries of the following .

(15)

- i. QN
- ii. QD
- iii. QD1300
- iv. QD23JUN
- v. QI
- vi. QF
- vii. QU
- viii. QE8
- ix. QE8C1
- x. QE8C1D1
- xi. QE/NCE1A0900/8C1D1
- xii. QP1C1D1
- xiii. QPR8C1D1

Or

Q4(a) Explain Amadeus and other CRS systems in detail.

(15)