

(A-5)

SARDAR PATEL UNIVERSITY
Vallabh Vidyanagar

SEM – V T Y BBA (HONOURS) (HM) EXAMINATION

Subject: Utility Management & House Keeping - II (UM05CBBH04)

Tuesday, 24 March 2015

10.30 am to 12.30 pm

Total Marks : 60

- Q: 1** (a) What are the carpet care equipment & supply. (8)
- (b) What are the points you will considered while selecting carpet for 5 star hotel. Explain. (7)
- OR**
- Q: 1** What is the role of house keeper in interior decoration of 5 star hotels? Discuss. (15)
- Q: 2** What is the procedure for managing guest supply & amenities in housekeeping department? Explain with help of format. (15)
- OR**
- Q: 2** What do you mean by purchasing, renting & contract service? What precaution you will take while finding right product for services. (15)
- Q: 3** What is the procedure for managing the on premises laundry & equipments? (15)
- OR**
- Q: 3** What is "inventory"? How would you calculate linen need for 300 room hotel? Explain (15)
- Q: 4** What is function of linen room in contest with linen & uniform? Explain the precaution you would take for recommending fabrics for linen? Uniform of hotel. (15)
- OR**
- Q: 4** What are the trends for today in hotel using technology, institutional environmental practices? (15)