

35

SEAT No. _____

No. of Printed Pages: 01

SARDAR PATEL UNIVERSITY
B.B.A. (ITM) (VIII Semester) (4 years NC) EXAMINATION
Friday, 12th April 2019
2.00 p.m. to 4.00 p.m.
GROUP PROCESS AND BEHAVIOUR
(UM08EBBI05)

Maximum Marks: 60

- Q.1 Clarify the concept of Authority. Describe in detail sources of authority and limitations of authority with appropriate illustrations. 15
- OR**
- Q.1 Explain in detail types of power and concentration of power. 15
- Q.2 Discuss the major techniques for improving group decision making process. 15
- OR**
- Q.2 A Write a note on positive and negative aspects of group decision making. 10
- Q.2 B Write a brief note on inter group behavior. 05
- Q.3 Explain the major leadership styles in Indian organisations. 15
- OR**
- Q.3 Discuss the major contemporary issues in leadership. 15
- Q.4 How to develop sound organisational climate? Explain. 15
- OR**
- Q.4 A Briefly explain: Participation and Organisational climate. 05
- Q.4 B Analyze participation in Indian organisations. 10

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