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SARDAR PATEL UNIVERSITY
BBA-ITM (VIII Semester) Examination
Wednesday, 4 March 2015
10.30 am - 12.30 pm
GROUP PROCESSES AND BEHAVIOUR
(UM08EBBI05)

Maximum Marks: 60

- Q.1** Clarify the terms "Power", "Politics" and "Authority". Discuss in detail types of power with appropriate illustrations. **15**
- Q.1 A** Write a note on Concentration of Power. **07**
- Q.1 B** Explain the sources and limitations of Authority. **08**
- Q.2** Define the term "Group" and "Team" and discuss in detail techniques of group decision making. **15**
- Q.2** **Write a note on the following:** **OR** **5x3 = 15**
- 1) Positive and negative aspects of group decision making.
 - 2) Inter group behavior.
 - 3) Interaction theory of group formulation.
- Q.3** What do we mean by "Leadership" and "Management" describes the major contemporary issues in effective leadership. **15**
- Q.3 A** Difference between leadership and management **OR** **05**
- Q.3 B** Write a note on various leadership styles in Indian organizations. **10**
- Q.4** Clarify the concept of Organizational Climate and explain how, sound Organizational climate can be developed? **15**
- Q.4** **Analyze the role of Participation for building strong organizational climate in Indian organizations.** **OR** **15**

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