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SARDAR PATEL UNIVERSITY

First Year BA (EXTERNAL) EXAMINATION 2019

Date: Tuesday 2nd April 2019 Time: 10.00 am to 1.00 pm

Subject : Communication Skill Subject Code: FYBACSK100

Note: i. Figures to right indicate marks

ii. Mention clearly the option you attempt.

Total Marks : 100

Q.1 A. Define the term "communication" and explain the process of communication with diagram and examples. 20

OR

B. Describe in detail the different types of communication?

Q.2 A. Discuss the various barriers to communication. 20

OR

B. Write a detailed note on intonation in English.

Q.3 A. What is non verbal communication? Discuss. 20

OR

B. Write short notes on the following:

i. Kinesics

ii. Proxemics

Q.4 Develop a dialogue on any two of the following situations: 20

i. At the market

ii. At the bank

iii. At a restaurant

iv. At a book store

Q.5 A. Describe the various aspects of a formal presentation. 20

OR

B. Write Short notes on the following:

i. Word stress

ii. Visual aids in presentation

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