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SEAT No. _____

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SARDAR PATEL UNIVERSITY

T.Y.B.A. (FIFTH SEMESTER) (Advanced) (CBCS) EXAMINATION 2018

Tuesday, 30th October, 2018

Time: 2.00 to 4.00 p.m.

UA05EEPS02: Industrial Psychology-I

Total Marks: 60

(15)

Q.1 Multiple Choice Questions. (Each carries one mark)

1. Common tool (s) which is used for selection is/are _____
 - a. personality tests
 - b. structural interview
 - c. Ability test
 - d. All
2. In the Pre- independence period greater stress was laid on topic like _____.
 - a. Job stress
 - b. Work load
 - c. Production
 - d. selection and placement
3. _____ is the systematic process of practice to determine the most qualified candidate
 - a. job analysis
 - b. job description
 - c. personnel selection
 - d. None of these
4. Various job information are received from the personnel department in _____ method of analysis
 - a. record method
 - b. motion study
 - c. job analysis by text
 - d. None
5. The main objective of industrial training programme is
 - a. better adjustment of employee
 - b. improvement of job satisfaction
 - c. maximum utilization of an individual's resources
 - d. improve work environment
6. Job satisfaction is
 - a. attitude of a person towards his work
 - b. directly related to job performance
 - c. decided according to ability of doing work
 - d. a and b
7. Industrial Psychology is _____ branch of Psychology.
 - a. Pure branch
 - b. Applied branch
 - c. Experimental branch
 - d. None of these
8. The study of job satisfaction is very difficult because _____.
 - a. individuals are same in nature
 - b. individuals are different in nature
 - c. Industries are of different in nature
 - d. none
9. Job analysis helps in increasing _____.
 - a. efficiency
 - b. mutual feeling
 - c. A and B both
 - d. None

10. The greatest contribution of the motion and time study is in area of
 a. Job involvement
 b. Job standardization
 c. Job identification
 d. none
11. Following are main objectives of job analysis except
 a. improve job satisfaction
 b. selection of personnel
 c. training employee
 d. obviating accidents
12. Human engineering is field of industrial psychology which involves
 a. improving conditions such as lighting, ventilation etc.
 b. development of management skills
 c. innovations in the designs of machines
 d. selection of employees
13. The main problem of Human engineering is/ are
 1. Position of individuals
 2. Abilities of individuals
 3. Limitations of individuals
 4. Emotions of individuals
 a. 1 & 2
 b. 2 & 3
 c. 3 & 4
 d. 1 & 4
14. Various studies shows that higher the level of job _____ the job satisfaction.
 a. lower
 b. higher
 c. doesn't change
 d. none of the above
15. Job description contains a statement of
 a. job standardization
 b. Job analysis
 c. Job environment
 d. none

Q.2 Define Industrial Psychology and Explain Scope of industrial psychology. 15 Marks
 OR

Q.2 What is Job satisfaction? Explain measures to create job satisfaction.

Q.3 write detail note on advantages and methods of job analysis. 15 Marks
 OR

Q.3 Describe history of human engineering and Contributions of the time and motion studies.

Q.4 Write short notes. (Any two) 15 Marks

1. Group phenomena in Industry
2. Characteristics of good job description
3. Importance of training in industry
4. Industrial psychology in India

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