SÄRDAR PATEL UNIVERSITY

T.Y.B.A. (ADVANCED) (SIXTH SEMESTER) (CBCS) EXAMINATION 2019 Tuesday, 2nd April, 2019

2.00 To 4.00 p.m.

UA06EEPS02: Industrial Psychology - II

Total Marks: 60

Q.1 Multiple choice questions

15marks

- 1. Monotony has some characteristics. Which is not a characteristic of monotony from the following?
 - a. Dissatisfaction

- b. Change in time assessment
- c. decrease Production between the stages of working process
- d. leave the work during the working process.
- 2. Vernon has shown by his studies that fewer accidents take place during the night shift than during day shift. This is explained by the fact that
 - a. The day shift the worker become careless after working for sometime
 - b. The day shift workers become over conscious
 - c. The night shift worker pay more attention then day shift worker
 - d. None
- 3. Which is correct?
 - a. Monotony and boredom results in work decrement
 - b. Monotony occurs from the repetitive tasks but boredom occurs from the unrepetitive tasks.
 - c. There are no emotional dislikes in monotony but in boredom it happens.
 - d. None.
- 4. In concern to Human relation model Which is incorrect.
 - a. Employees wish to become important and beneficial
 - b. Employees wish to organize their organization
 - c. Money is not main incentive to the employee
 - d. Employee actively work for his own goals
- 5. Human relations help the manager in developing better realisation of how his own play a part in everyday affairs
 - a. Attitudes and behaviour
- b. Biases
- c. Working situations
- d. All
- 6. Which is best to reduce monotony of employee?
 - a. Music during working
- b. Job rotation
- c. Job enlargement
- d. Teaching the value and meaning of the Job
- 7. ______ is an interview in which the employees are encouraged to talk freely about organization and its people
 - a. guided

b. unguided

c. interview

- d. non of these
- 8. Which is not characteristic of Human Relations?
 - a. An integral process
- b. Professional
- c. Members' contribution
- d. Economic, social and psychological satisfaction

COTA

5. Industrial Psychology is bra	nch of Psychology.	
a. Pure branch	b. Applied branch	
c. Experimental branch	d. None of these	
10. The management should consistently	follow a personnel policy ensuring	to the
competent employees so that they devot	e their time fully with their heart and	soul
a. security of Job	b. delegation of authority	
c. sound wage	d. grievance	
11. Human relations is a systematic, deve	loping body of knowledge devoted to	explaining the
behaviour of individual in the		enhanning tile
a. Society	b. Working organisation	
c. Marriage	d. Group	
12. The term "Industrial Relations" has be	en described as relationship hetween	that
characterize or grow out of employment.		tilat
a. Management and employees	b. Employees and their organizatio	ne .
c. A & B	d. None	
13. Which does exclude Institutional facto	r/s affecting industrial relations?	
a. State policy	b. Economic organisations	
c. Labour legislation	d. Labourers and employers	•
14. John M. Pfiffner has suggested	of measuring morale.	
a. Directed Method	b. Indirect Method	•
c. A & B	d. None	
15. Which concept about accident pronen	ess is most valid	
a. Reason for accident is only chang	ce	
 b. Employee involved in accident or future 	nce has more chances to get involved	in accident in
c. Some employees have more tend	dencies to meet accidents than others	
d. All employees have equal tender	icies to meet accidents than others	1
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Q.2. what is Accident Proneness? Which ar	e the Causes of Accident Proneness?	15 Marks
Q.2. what is fatigue? Describe measures to	reduce fatigue.	* .
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Q.3. Explain causes of accidents in industry		15 Marks
OR		TO MIGINS
Q.3. Define Industrial Morale and Explain d	eterminants of worker's morale	
•	of worker 5 morare.	* .
Q.4. Short Note (any Two)		15 Marks
 Objectives of Human relations 	•	TO MINING
2. Importance of Industrial Morale		
3. Objectives of good Industrial relations		
4. Kinds of Fatigue		
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