

[50]

SEAT No. _____

No. of Printed Pages | 2

SARDAR PATEL UNIVERSITY

T.Y.B.A. (ADVANCED) (SIXTH SEMESTER) (CBCS) EXAMINATION 2019

Tuesday, 2nd April, 2019

2.00 To 4.00 p.m.

UA06EEPS02: Industrial Psychology – II

Total Marks: 60

Q.1 Multiple choice questions

15marks

1. Monotony has some characteristics. Which is not a characteristic of monotony from the following?
 - a. Dissatisfaction
 - b. Change in time assessment
 - c. decrease Production between the stages of working process
 - d. leave the work during the working process.
2. Vernon has shown by his studies that fewer accidents take place during the night shift than during day shift. This is explained by the fact that
 - a. The day shift the worker become careless after working for sometime
 - b. The day shift workers become over conscious
 - c. The night shift worker pay more attention then day shift worker
 - d. None
3. Which is correct?
 - a. Monotony and boredom results in work decrement
 - b. Monotony occurs from the repetitive tasks but boredom occurs from the un-repetitive tasks.
 - c. There are no emotional dislikes in monotony but in boredom it happens.
 - d. None.
4. In concern to Human relation model Which is incorrect.
 - a. Employees wish to become important and beneficial
 - b. Employees wish to organize their organization
 - c. Money is not main incentive to the employee
 - d. Employee actively work for his own goals
5. Human relations help the manager in developing better realisation of how his own _____ play a part in everyday affairs
 - a. Attitudes and behaviour
 - b. Biases
 - c. Working situations
 - d. All
6. Which is best to reduce monotony of employee?
 - a. Music during working
 - b. Job rotation
 - c. Job enlargement
 - d. Teaching the value and meaning of the job
7. _____ is an interview in which the employees are encouraged to talk freely about organization and its people
 - a. guided
 - b. unguided
 - c. interview
 - d. non of these
8. Which is not characteristic of Human Relations?
 - a. An integral process
 - b. Professional
 - c. Members' contribution
 - d. Economic, social and psychological satisfaction

