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SARDAR PATEL UNIVERSITY
T.Y.B.A. (ADVANCED) (SIXTH SEMESTER) (CBCS) EXAMINATION 2016
Tuesday, 5th April, 2016
2.30 To 4.30 p.m.
UA06EEPS02: Industrial Psychology-II

Total Marks: 60
15marks

Q.1 Multiple choice questions

1. Which concept about accident proneness is most valid?
 - a. Reason for accident is only chance
 - b. Employee involved in accident once has more chances to get involved in accident in future
 - c. Some employees have more tendencies to meet accidents than others
 - d. All employees have equal tendencies to meet accidents
2. Monotony has some characteristics. Which is not a characteristic of monotony from the following?
 - a. Dissatisfaction
 - b. Change in time assessment
 - c. decrease Production between the stages of working process
 - d. leave the work during the working process
3. It was believed that there was _____ shaped relationship between age and moral
 - a. V
 - b. U
 - c. Z
 - d. X
4. Industrial Psychology is _____ branch of Psychology.
 - a. Pure branch
 - b. applied branch
 - c. Experimental branch
 - d. None of these
5. John M. Pfiffner has suggested _____ of measuring morale.
 - a. Directed Method
 - b. Indirect Method
 - c. A & B
 - d. None
6. _____ is an interview in which the employees are encouraged to talk freely about organization and its people
 - a. guided
 - b. unguided
 - c. interview
 - d. none of these
7. Vernon's studies have shown that the possibility of accident increases with an increase in the speed of work.
 - a. True
 - b. False
8. Which of the following is most focused on the characteristics of the worker?
 - a. ergonomics
 - b. human relations approach
 - c. scientific management
 - d. industrial psychology
9. Which is best to reduce monotony of employee?
 - a. Music during working
 - b. Job rotation
 - c. Job enlargement
 - d. Teaching the value and meaning of the job
10. Human relations is a systematic, developing body of knowledge devoted to explaining the behaviour of individual in the
 - a. Society
 - b. Working organisation
 - c. Marriage
 - d. Group

11. According to _____ high moral generally indicates willing co-operation for the attainment of organization

- a. R.V. Davis b. D.E. Roach c. P.B. Apple white d. Krugman

12. Human relations help the manager in developing better realisation of how his own _____ play a part in everyday affairs

- a. Attitudes and behaviour b. Biases
c. Working situations d. All

13. _____ questionnaire is the most usual method of measuring the morale of employees.

- a. attitude b. Personality b. aptitude d. aggression

14. Which is correct?

- a. Monotony and boredom results in work decrement
b. Monotony occurs from the repetitive tasks but boredom occurs from the un-repetitive tasks.
c. There are no emotional dislikes in monotony but in boredom it happens.
d. None.

15. The term "Industrial Relations" has been described as relationship between _____ that characterize or grow out of employment.

- a. Management and employees b. Employees and their organizations
c. A & B d. None

Q.2. Define Industrial Morale and discuss determinants of worker's morale. 15 Marks

OR

Q.2 Give meaning of accident in industry and explain how accidents can be prevented.

Q.3 What is fatigue? Explain measures to reduce fatigue. 15 Marks

OR

Q.3 Define industrial relations and discuss determinants and objectives of good industrial relations.

Q.4 Write short notes. (Any two) 15 Marks

1. Distinction between Industrial and Human relations
2. Kinds of Fatigue
3. Measurement of Industrial Morale
4. Accident Proneness

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