

SEAT No. \_\_\_\_\_



No. of Printed Pages : 01

[A-65]

**SARDAR PATEL UNIVERSITY**  
**F.Y.B.A. (External) (New) Examination**  
**Monday, 25<sup>th</sup> April 2022**  
**03.00 pm to 05:00 pm**  
**Communication Skill [FYBACSK100]**

**Total Marks: 70**

**Note:** (1) Figures to the right indicates full marks.  
(2) Mention clearly the option you attempt.

Q.1 Elaborate the process of communication in detail.

**OR**

**(17)**

O.1 What are the noise barriers to communication?

Q.2 Explain listening barriers. How to overcome these barriers? Discuss **(18)**

**OR**

Q.2 Define the types of communication. Illustrate with examples.

Q.3 What is Stress? Discuss the types of Stress and comment on its significance in speech. **(17)**

**OR**

O.3 Write Short notes on the following.

i. Kinesics

ii. Proxemics

Q.4 Develop a dialogue on the following situations: **(18)**

i. At the hotel

ii. At the railway station

**OR**

Q.4 How would you structure a presentation so as to make it most effective?

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