

SEAT No. _____

[A-44]

SARDAR PATEL UNIVERSITY
F.Y.B.A. (External) (New) Examination
Thursday, 15th July 2021
02.00 pm to 04:00 pm
Communication Skills [FYBACSK100]

No. of Printed Pages: 01

Total Marks: 70

Note: (1) Figures to the right indicates full marks.
(2) Mention clearly the option you attempt.

Q.1 What is communication? Discuss communication Cycle with appropriate diagram.

OR

(17)

O.1 What are the barriers to communication? Explain?

Q.2 "Poor Listening Habits results into Poor communication"- Discuss

(18)

OR

Q.2 Write a detailed note on the different types of communication.

Q.3 Define the term 'Intonation' and show its patterns with illustrations.

(17)

OR

O.3 Write Short notes on the following.

- i. Proxemics,
- ii. Chronemics

Q.4 Develop a dialogue on the following situations:

(18)

- i. At the hospital
- ii. At the library

OR

Q.4 What do you mean by presentation? Explain various parts of presentation in detail.

— X —

(1)