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SARDAR PATEL UNIVERSITY
FYBA (Semester I) Examination
On Demand NC
21 June 2022
09:00 am to 11:00 am
UA01SENG22
Communication Skills-2

Total Marks: 70

Notes:

1. Figures to the right indicate full marks.
2. Mention clearly the option you attempt.

- Q 1 Answer ANY TWO of the following questions. (40)
1. Discuss the process of communication.
 2. Write a note on listening for general content and specific information.
 3. Explain the barriers to communication.
 4. Discuss the importance of clarity and fluency in effective speaking.
- Q 2 Write short notes on ANY TWO of the following. (30)
1. Visual aids
 2. Traits of a good listener
 3. Word stress
 4. Reasons for poor listening
