

Seat No.: \_\_\_\_\_

[22]



**SARDAR PATEL UNIVERSITY**  
**FYBA (Semester I) Examination**  
**Friday, December 23, 2022**  
**10:00 am - 01:00 pm**  
**UA01SENG22**  
**Communication Skills**

No of printed pages: 01

**Total Marks: 70**

**Notes:**

1. Figures to the right indicate full marks.
2. Mention clearly the option you attempt.

- Q 1 Explain the term "Communication". Discuss the cycle of communication with proper diagram.  
(OR) (18)
- Q 1 Make a list of barriers to effective communication. Explain any four with examples.
- Q 2 Discuss the traits of a good listener with examples.  
(OR) (17)
- Q 2 Write short notes on the following.  
1. Word Stress  
2. Intonation
- Q 3 Write a detailed note on the characteristics of effective speaking.  
(OR) (17)
- Q 3 Write short notes on the following.  
1. How to achieve confidence in speaking  
2. Noise
- Q 4 Write short notes on the following. (ANY TWO) (18)  
1. Visual Aids  
2. Reasons for poor listening  
3. Difference between general content and specific information  
4. Basic sounds of English

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[1]