SARDAR PATEL UNIVERSITY

Vallabh Vidyanagar

(Reaccredited with 'A' Grade by NAAC (CGPA 3.25)

Master of Social Work (Human Resource) - Semester I

(With Effect from June 2021)

Paper Code PA01CSHR53	Title of the paper Working with Individual	Credits: 05
Course	To understand the individual and his/her	behaviour with special
Objectives	reference to the organisation	Transfer of the second
	 To recognize the significance of Communicat 	tion and Interview
	• To describe the relationship of the individ-	duals with reference to
	organisation and to identify how it influence	e the individuals in the
	organisation	

Course	Course Outline:		
Units	Unit Description	Weightage*	
1	Individuals in an Industrial Settings	20 %	
	Introduction and Meaning of Individual Behaviour		
	2. Factor Affecting Individual Behaviour		
	3. Basic concept of Person- in-situation', Concept of Stress,		
	Concept of Psychosocial Functioning & Concept of Social		
	Role.		
2	Introduction to Casework	20 %	
	Components of case work		
	2. Principles of case work		
	3. Process of case work		
3	Communication and Interview	20 %	
	1. Communication Concept, Nature Types & Techniques of		
	Communication.		
	2. Principles of communication		
	3. Process of Communication		
	4. Interview and its importance.		
	5. Types of Interview.		
4	Relationship and Recording in Casework	20 %	
	Meaning and Characteristics		
	2. Purpose and Principle		
	3. Nature and Techniques of Recording		
5	Case studies and Project Work	20 %	
	1. Absenteeism		
	2. Channel of Communication		

*Units will have the same weightage in the evaluation as suggested in the course outline

Teaching-	The course would be taught /learnt through various means like lectures,	
Learning	discussions, writing assignments, viva-voce, seminars, and presentations and	
Environment	browsing on-line resources relevant to the content.	

Evalu	Evaluation Pattern		
Sr.	Details of the Evaluation	Weightage	
No			
1	Internal Written/Practical Examination	20%	
2	Internal continuous assessment in the form of viva-voce, quizzes, seminars, assignments, attendance, case studies and field projects.	10%	
3	University Examination	70%	

Note: Students will have to score a minimum of 40 (forty) percent to pass the course.

Course Outcome: Having completed this course, student should be able to

- Explain the individual and his/her behaviour with special reference to the organisation
- Determine the Significance of Communication and Interview
- Understand the relationship among the individuals with reference to organisation and to identify how it influence the individuals in the organization
- Carry out projects that enable them employable and up scale their skills.

Suggested References	
1	Banerjee. Gauri Rani (1972): Papers on Social Work, Tata Institute of Social Science,
	Bombay-88.
2	Biestek Felix (1957): Case Work Relationship: Chicago: Loyols University Press.
3	BinsteinGertude (1968): Learning to apply New Concepts to Case Work Practice
4	Epstein, Laura: Talking and Listening 5. Friedlander W. (1958): Concepts and Methods of Social Work. Englewood Clifts: Prentice Hall Ins.
5	Garret Anette Interviewing: It's Principles and Methods, New York, Family Service Association of America
6	Hamilton, Gorden (1959): Theory and Practice of Social Case Work Columbia University Press
7	Hepworth, D. H. and Larsen J.: Direct Social Work Practice: Theory & Skills, California,

	A. (1989) Wadsworth Publishing
8	Hollis, Florence (1966): Case Work, A Psychosocial Therapy. New York: Ramlorn
	House.
9	Mathew, Grace (1991): Introduction to Social Case Work. Bombay: Tata Institute of
	Social Sciences.
10	Parad, Howard, (Ed) (1958) Ego Psychology and Dynamic Case Work, New York:
	FSAA.
11	Perlmaii, Helen Harris: Social Work A Problem Solving Process, Chicago: The (1957)
	University of Chicago Press.
12	Roberts and Nee (1973): Theories of Social Case Work. Chicago and London: The
	University of Chicago Press
13	Roberts and Nee (1973): Theories of Social Case Work. Chicago and London: The
	University of Chicago Press.
14	Strean Herbert S. (1977): Clinical Social Work: Theory & Practice
15	Timms, Noel (1964): Social Case Work: Principles & Practice. London: Routledge &
	Kegan Paul