DEPARTMENT OF SOCIAL WORK SARDAR PATEL UNIVERSITY VALLABH VIDYANAGAR



SYLLABUS EFFECTIVE FROM: 2017-18 MASTER OF SOCIAL WORK (HR) Semester - I

PA01CSHR21 Principles of Management Credits: 3

Learner Objectives	
Understand the concept of scientific management.	
Understand the current trends and practice in management in corporate	
Demonstrate understanding of management principles and techniques	2007
Unit: I Introduction to Management	20%
Definition, Need and Scope, Key terms in management,	
Nature of management,	
Process of management,	
	of
management.	
Managerial Skills, Types of managers,	
Unit: II Development of Management thought	20%
Introduction, Classical Theories: F. W. Taylor,	
Modern theories, Behavioral Approach, Quantitative School	ol
of Management, Systems management theory, Contingenc	y
School of Management, Quality School of Management	
Modern Management Concepts - Peter Drucker: , Peter	r
Senge:, Gary Hamel, " M Alvin Toffler, Tom Peters,	"
Michael Hammer, ", C. K. Prahalad, Michael E. Porter.	
Unit: III Functions of Management -I	20%
Planning: Introduction, Nature, Factors affecting	
planning, Myths about Planning, Tools for Planning	ζ:
Importance/Need/Of Planning: Benefits of planning	•
disadvantages of Planning, Steps in Plannin	•
Function, Types of Plans, MBO	9
Organizing: Organizing – concept, name, importance	.
principles, centralization, decentralization, organizatio	
structures,, line and staff authority, functional, produc	
matrix, geographical, customer, virtual, - Organization	
asnetworks, - types of network, Organizational design for	
change and innovation.	
Unit IV Functions of Management –II	20%
Staffing: Nature and Importance of Staffing Function, Step	
	\mathbf{f}
Manpower Planning, Types of Recruitment, Selection	
Placement, Training, Remuneration, Concept of Knowledge	
Directing: Concept, Nature/Characteristics, importance	
Role of a supervisor, Functions of a supervisor Leadership	

Motivation - Supervision and communication

Controlling: Concept: Features, nature, importance, process,

techniques, Co-ordination, Planning and Controlling

Unit V Case studies on Decision Making:

20%

Introduction to decision making, meaning, nature, Components, steps in decision making, Decision making

Recommended Readings:

Harold Koontz & Heinz Weihrich: Essentials of Management, Tata

McGraw Hill

Principles & Practice of management: L.M.Prasad.

Management Concepts & Practices – HannaganManagement, 11/E Stephen P.

Robbins, San Diego State

University, Mary Coulter, Missouri State University – Pearson

Principles of Management - Tony Mordem, Ashgate Publishing,

Ltd

Peter Drucker, Widely recognized as the father of modern

management. "Concept of the Corporation"

Gary Hamel, author of "Leading the Revolution"

Michael Hammer, co-author of "Reengineering the Corporation".

C. K. Prahalad, co-author of "Competing for the Future:

Breakthrough Strategies for Seizing Control of Your Industry and

Creating the Markets of Tomorrow"

Michael E. Porter, author of "Competitive Strategy: Techniques for

Analyzing Industries and Competitors"

Edgar Schein, inventor of the term "Corporate Culture"

Peter Senge, MIT professor and author of The Fifth Discipline: The Art and Practice of the Learning Organization

Learner Objectives

- 1. Understand the role of individual in the society and importance of various social institutions and their impact.
- 2. Get a scientific insight about the social structure, stratification and issues related to caste, class and gender
- 3. Understand the socio-economic and political factors and their impact on society.
- 4. The various social problems and its impact on the society, various issues and challenges.
- 5. Develop the clarity about social issues and challenges in the social work field.

Unit: I Sociological perspective and importance of sociology for social work practice

Contribution of thinkers - Durkheim K. Mark, Auguste Comte, Max Weber, Talcot Parson, Mahhomad Unus.

Unit : II **Individual, society, culture, Social Structure and Functioning**

20%

- i. Society as system of relationships;
- **ii.** Concept of Culture, traditions, customs, values and norms;
- iii. Socialization- meaning, theories of socialization, process and agents; iv. Social institutions— marriage, family, religion, education
- iv. v. Social control—concept of social control, conformity and deviance; agents of social control.

Unit: III Social Movements, Social Processes, Social Change

20%

- i. Nature and characteristics of social movements; factors contributing and restricting social movements. Child Advocacy Campaign, Campaign for Communal Harmony, Environmental Movements, Literacy and Basic Education Campaign, Women's Movements, Social work and social change...
- ii. Concepts, processes, agents of social change and theories of social change; Social structure and anomy; Conflict theory, conformity and deviance; Culture lag.

Unit IV Social Disorganization and Social Problems

20%

- Social disorganization: Meaning, nature and factors responsible for social disorganization;
- ii. Classification of social disorganization individual, family, community and societal disorganization; Marital conflict, family violence, divorce, dowry deaths, suicide; Superstitions; Generation gap; Ageing; Orphan hood, destitution, child abuse, juvenile deviance, child labour, commercial sex work and human trafficking; Addictions and drug peddling; Beggary; Un-employment; Squatter settlement and slums; Caste conflicts.

Unit V Case studies on

20%

Violence against women

Human Trafficking

Ageing Issue

Recommended Readings:

- 1. Adinarayan, S. P. (1964) Social Psychology, New Delhi: Allied Publishers Pvt. Ltd.
- 2. Ali, A.F. Iman (1992) Social Stratification Among Muslim-Hindu Community, New Delhi: Commonwealth Publishers.
- 3. Bhatnagar, Ved (1998) Challenges to India's Integrity: Terrorism, Casteism, Communalism,New Delhi: Rawat Publication.
- 4. Bhusan, Vidya & Sachdeva, D. R. (2000) An Introduction to Sociology, Allahabad : Kitab Mahal.
- 5. Desai, A. R. (1978, Reprinted 1994) Rural Sociology in India, Bombay: Popular Prakashan.
- 6. Flippo, Osella and Katy, Gardner (2003) Contraventions to Indian Sociology, Migration Modernity and Social Transformation in South Asia, New Delhi : Sage Publication
- 7. Gandhi P. Jagadish (1982) Indian Economy some issues, Institute of Social Sciences and Research, Vellore.
- 8. Madan, G.R. 2002 (revised edition) Indian Social Problems, Mumbai : Allied Publishers Pvt. Ltd.
- 9. Mohanty, Manoranjan (2004) Class, Caste, Gender Readings in Indian Government and Politics, New Delhi : Sage Publication.
- 10. Puniyani, Ram (2003) Communal Politics : Facts Versus Myths, New Delhi : Sage Publication.
- 11. Shah, Ghanshyam (2001) Dalit Identity and Politics: Cultural Subordination and Dalit Challenge, New Delhi : Sage Publication.
- 12. Singh, Yogendra: Ideology and Theory in Indian Sociology, New Delhi: Rawat Publication.

PA01CSHR23 MANAGING INDIVIDUAL BEHAVIOUR

LEARNER 1 Understand the importance of Individual behavior in Environment. **OBJECTIVES:** 2 Understand the concept of Recording, Relationship and communication. 3 Understand the importance of case work. UNIT 1. FOUNDATION OF INDIVIDUAL BEHAVIOUR 20% Introduction and Meaning of individual behaviour Factors affecting individual Behaviour: **Environmental Factor** Personal factors Psychological Factor UNIT 2. INTRODUCTION TO CASE WORK 20% Components of case work Principles of case work Process of case work UNIT 3. RELATIONSHIP AND RECORDING IN CASE WORK 20% Meaning and Characteristics Purpose and Principles Nature and techniques of recording UNIT 4. COMMUNICATION AND INTERVIEW 20% Communication Concept, Nature Types & Techniques of communication. Principles of communication Process of Communication Interview and its importance. Types of Interview. UNIT 5. CASE STUDY ON INDUSTRIAL PROBLEM. 20% Absentisam Individual differences culture and personality

RECOMMENDED READINGS

- 1. Organisational Behaviour, By shakshi k.gupta
- 2. Organisational behaviour, Fred Luthans
- 3. Organisational Behaviour, L.M.Prasad
- 4. Social Work Profession in India, P.D.Mishra
- 5. Social Case work, R.K.Upadhyay
- 6. Principles of Management, B.S. Shah

PA01CSHR24 MANAGING GROUP BEHAVIOUR

UNIT - I UNDERSTANDING GROUP

[20%]

- ➤ Meaning & Classification of group
- > Group structure
- > Formal and Informal groups
- > Theories of Group Formation
- ➤ Methods of integration of individual and group

UNIT - II DECISION MAKING & PROBLEM SOLVING

[20%]

- ➤ Decision Making: Concept, Types and process of Decision Making
- Group Decision Making: Concept, methods of Group Decision Making, Technique to improve group Decision Making
- ➤ Problem Solving : Concept & Approaches for problem solving
- ➤ Group Dynamics: Concept, Definition, Need & Significance of Dynamics

UNIT - III UNDERSTANDING TEAM WORK & LEADERSHIP

[20%]

- > Concept, definition, importance and types of team, characteristics of an effective team
- ➤ Cooperation & competition
- ➤ Leadership: Concept, Definition and theories of leadership (Trait Theory, behavioural theory, situational Theory, System Theory)

UNIT - IV CONFLICT MANAGEMENT

- Concept of Conflict Management
- ➤ Individual level Conflict: Interpersonal & intrapersonal Conflict
- ➤ Group Level Conflict: Intergroup & Intragroup Conflict
- Conflict Resolution
- UNIT V Case Study on Team work, Leadership, Conflict Management, problem-solving ,Decision Making

[20%]

RECOMMENDED READINGS

- 1. Prasad L.M., Organizational Behaviour
- 2. K Ashwathappa 2008. Organizational Behaviour . Himalaya Publishing House, Mumbai

- 3. Pareek Uday 2007. Understanding Organizational Behaviour. Oxford University Press
- 4. McDermott, F. 2002 Inside Group Work: A Guide to Reflective Practice. NSW: Allen and Unwin.
- Alissi, A.S. (ed.) 1980 Perspectives on Group Work Practice. New York: Macmillan.n Corey, G. 1997 Groups: Process and Practice. Pacific Grove. CA: Brooks/Cole Publishing.

PA01CSHR25 Social Research Methods Credits: 3

Learner Objectives

Formulate researchable questions

Define a research strategy and design a research project to answer a research question Discuss the practice and principles of qualitative and quantitative social research s in the social work field.

Unit: I Science & Scientific Method 20%

Science – Concept & Meaning

Meaning and characteristics of scientific method

Unit: II Social Research: Nature & Concept & Types 20%

Meaning and definition of Social Research

Nature scope and importance of Social research

Types of research: Historical, Descriptive, Analytical, Experimental,

Interdisciplinary, Participative, actionand evaluative research.

Concepts used in research: Variables, Attributes, Universe, Sample,

Hypothesis, matching, Measurement, Control

Social Research Process

Unit: III Research Design 20%

Research design: Concept, Meaning and importance of research

Design

Types of Research Design:

Experimental Design: After only, Before-After, Ex-post facto

experimental Design

Non Experimental Design: Exploratory, Descriptive and Diagnostic

Unit IV Problem Formulation and Hypothesis Testing 20%

Problem formulation: Identifying probable issues for research,

selecting specific research issue,

Formulation of objectives, clarifying the objective.

Concepts and relevance of Hypothesis formulation..

Unit V Case studies on:

Qualitative and Quantitative Research Project

Governmental and Non Governmental Research Projects on Social

Issues

Recommended Readings:

- Kothari, C. R 2004 Research Methodology: Methods & Techniques, New Delhi, New Age International
- 2. Krishnaswamy, O. R. 1993 Methodology for Research in Social Science, Himalaya, Bombay
- 3. Laldas, D. K. 2000 Practice of Social Research, Jaipur: Rawat
- 4. Mikkelsen, Britha 2005 Methods for Development Work and Research- A New Guide forPractitioners, New Delhi: Sage publication
- 5. Ramchandran, P. 1968 Social Work Research and Statistics, Bombay : Allied Publishers
 - 6. Rubin, Allen & Babbie Earl 1968 Research Methods for Social Work, USA Wadsworth, West, Brooks/Cole and Schirmer

PA01CSHR	Fieldwork Practicum (New) (With effect from : June 2017)	Credits: 8
Unit	Description in detail	Weightage (%)
Basic Text &	Reference Books : Skill Laboratory	Credits: 2
Unit	Description in detail	Weightage (%)

Basic Text & Reference Books : ----