

SARDAR PATEL UNIVERSITY
Programme: MHRM
Semester: I
Syllabus with effect from: June 2015

Paper Code: PA01CHRM10	Total Credits: 3
Title Of Paper: Managing Group Behaviour	

Unit	Description in detail	Weightage (%)
1	Understanding Group: Meaning & Classification of group Group structure Formal and Informal groups Theories of Group Formation Methods of integration of individual and group	20 %
2	Decision Making & Problem Solving: Decision Making: Concept, Types and process of Decision Making Group Decision Making: Concept, methods of Group Decision Making, Technique to improve group Decision Making Problem Solving : Concept & Approaches for problem solving Group Dynamics: Concept, Definition, Need & Significance of Dynamic	20 %
3	Understanding Team Work & Leadership: Concept, definition, importance and types of team, characteristics of an effective team Cooperation & competition Leadership : Concept, Definition and theories of leadership (Trait Theory, behavioural theory, situational Theory, System Theory)	20 %
4	Conflict Management: Concept of Conflict Management Individual level Conflict: Interpersonal & intrapersonal Conflict Group Level Conflict: Intergroup & Intragroup Conflict Conflict Resolution	20 %
5	Case Study on Team work, Leadership, Conflict Management, problem-solving , Decision Making	20 %

Basic Text & Reference Books:

- Prasad L.M., Organizational Behaviour
- K Ashwathappa 2008. Organizational Behaviour . Himalaya Publishing House, Mumbai
- Pareek Uday 2007. Understanding Organizational Behaviour. Oxford University Press
- McDermott, F. 2002 Inside Group Work: A Guide to Reflective Practice. NSW: Allen and Unwin.
- Alissi, A.S. (ed.) 1980 Perspectives on Group Work Practice. New York: Macmillan.n Corey, G. 1997 Groups: Process and Practice. Pacific Grove. CA: Brooks/Cole Publishing.

