## POST GRADUATE DEPARTMENT OF EXTERNAL COURSE M.COM (FINAL) SUBJECT: HRM Paper-1

Sr. No.	Chapter Name	Name of topic and Sub topic	English Medium	English Medium Gujarati Medi		um
			Name of book and Detail of book	Page No.	Name of book and Detail of book	Page No.
1.	Human Resource	Evolution, past-present Development Of HRM In India.	Essentials Of HRM and Industrial Relation By- Dr .P. Subbarao 2 <sup>nd</sup> revised reprint 2005,.	51 to 57	Refer English Medium book	
		HRM Process	Himalaya Publishing House Mumbai "Personal Mgt." By- Dr.C.B. Mumoria 23 <sup>rd</sup> Edition-2003	23 to 25	Refer English Medium book	
		Recent Trends, Future Prospects, Emerging Aspect Of HRM.	Himalaya Publishing House, Mumbai P.SUBBARAO	698 to 740	Refer English Medium book	
2.	Human Resource Recruitment	Recruitment Process Importance & Use Of Written Trets Sources Of Recruitment Modern Traditional	Mamoria, Mamoria Subbarao Subbarao	185 to 214 216 to 221 167 to 169 148 to 149	Refer English Medium book	
		Limitations of Recruitment (Personal interview)	Mamoria,	240 to 242	Refer English Medium book	

Sr. No.	Chapter Name	Name of topic and English Medium Gujarati M Sub topic		English Medium		ium
		*	Name of book and Detail of book	Page No.	Name of book and Detail of book	Page No.
3.	Training	Training and Development Concept and importance,	Mamoria	277 to 280	Refer English Medium book	
		Training Process, Improving Effectiveness of	Mamoria	288 to 294		
		Training.	Mamoria	309 to 312		
		Training Techniques (On the Job, Off The Job)	Mamoria	297 to 307	Refer English Medium book	
		Sources Of Training Available In India (Programme, Organizing Agencies In India)	Mamoria	350 to 351		
		Training For International Assignment	Subbarao	298 to 299	Refer English Medium book	
4.	Performance Appraisal	Meaning Of P.A. & History	Mamoria	361 to 364	Refer English Medium book	
		Performance Appraisal Process	Mamoria	365 to 367		
		Methods, Techniques or Tools Performance Appraisal	Mamoria	369 to 390		
		Edward Deming's views on PA	Mamoria	400	Refer English Medium book	
		Performance Counseling	Subbarao	231	Triodium ook	
		Performance Interview		232 to 233	Refer English	
		Used Of PA	G 11	236 to 237	Medium book	
		Advantages Of PA Trough	Subbarao	239 238 to 239		
		Computers Problem Of Performance		238 10 239		
		Appraisal				

Sr. No.	Chapter Name	Name of topic and Sub topic	English Mediu	English Medium		ium
			Name of book and Detail of book	Page No.	Name of book and Detail of book	Page No.
5.	Human Relations	Def- Characteristic- Objectives & Importance Of Sound Human Relations	Mamoria	541 to 545	Refer English Medium book	
		Scope Of Human Relations	Mamoria	550		
		An Inter – disciplinary Approach To HR Measurement to Improve HR A Short Course In Human Relations	Mamoria	544 555 559 to 560	Refer English Medium book	
6.	Fringe Benefits and services	Def- Meaning – Objective Of Fringe Benefits & Services Coverage Or Scope Of Fringe Benefits. Coverage Or Scope Of Services	Mamoria	490 to 493 495 to 497 497 to 498	Refer English Medium book	
		Fringe Benefits In Indian Industries Problems Of Fringe Benefits Impact On Efficiency	Mamoria Mamoria Subbarao	499 to 500 501 423 to 425	Refer English Medium book	

Sr. No.	Chapter Name	Name of topic and Sub topic	English Mediu	English Medium		ium
			Name of book and Detail of book	Page No.	Name of book and Detail of book	Page No.
7.	Motivation	Meaning, Objective, Types Group Motivation Steps In Motivation Financial and non-Financial Motivations	Mamoria	583 to 588 588 588 to 589 592 to 600	Refer English Medium book	
8.	Case study in Human Resource Management	Concepts, Need , Importance Objective Of Case Study How to Analyses a Case ( Or Process Of Case Analyses)	Subbarao	785 786 to 787	Refer English Medium book	
		Role of Teacher & Students During Case Analysis	Subbarao	787 to 788	Refer English Medium book	

## POST GRADUATE DEPARTMENT OF EXTERNAL COURSE M.COM (FINAL)

**SUBJECT: HRM Paper-2** 

Sr.	Chapter Name	Name of topic and		English Medium		m
No.		Sub topic				
			Name of book and	Page No.	Name of book and	Page
			Detail of book		Detail of book	No.
1.	<b>Industrial Relations</b>	. System, State &Industrial	- Labour welfare trade	297 to 312		
		Relations, Parties to	unionism and industrial	320-331	Refer English	
		industrial relations, Industrial	relation by Punekar,		Medium book	
		relation strategy, Role of	Deodhar, Sanharam			
		HRM in Industrial Relations,	Himalaya Publication,			
		Industrial Relation Practices				
		in India, Necessity of	- Human Resource	511 to 523		
		voluntary administrative	Management by K.			
		setup to prevent and protect	aswathapa			
		harmonious relations, Ethical				
		code and Industrial Relations				
2.	Collective Bargaining	Concept &Theory, Process of	- Labour welfare trade	313 to 319	Refer English	
		CB, Bargaining Approaches,	unionism and industrial		Medium book	
		Techniques, Strategies, Tactics,	relation by Punekar,			
		Bargaining Agreement, Recent	Deodhar, Sanharam			
		Trends in CB,CB in Indian	,Himalaya Publication			
		Industries, Experiences of other				
		countries				
3.	Social Security	Social assistance, financing to	- Labour welfare trade	146 to 169		
		SS scheme, SS& industrial	unionism and industrial		Refer English	
		world, various scheme,	relation by Punekar,		Medium book	
		implemented by different	Deodhar, Sanharam			
		industries in India, legislative	Himalaya Publication,			
		benefits of security of employees				
		in brief, SS scheme in different				
		countries.				

Sr.	Chapter Name	Name of topic and	English Mediur	English Medium		ım
No.		Sub topic	Name of book and Detail of book	Page No.	Name of book and Detail of book	Page No.
4.	Employees Compensation	Employees compensation, nature, purpose, compensation determining process, factors influencing compensation structure, Principles of compensation, compensation practices in Indian Industries, Comparative experiences of compensation, International remuneration	-Personnel Management by C.B. Mamoria  - Human Resource Management by K. aswathapa	482 to 497 266 to 287	Refer English Medium book	
5.	Employees Participation in Management	Scope and ways of participation, prerequisites for successful participation, Evolution of participative management.  Theory Z, Type Z organization in industries.	- Human Resource Management by K. aswathapa	395 to 408	Refer English Medium book	
6.	Employee Development	Promotion, purpose of promotion ,principles ,transfer, separation, demotion, problems of promotion, transfer and separation.	- Human Resource Management by K. aswathapa -Personnel Management by C.B. Mamoria	495 to 503  275 to 290	Refer English Medium book	
7.	Total Quality in managing Human Resources	Total Quality HRM Approaches, Obstacles in implementing Total Quality HRM (Service Industry)	-Total Quality Management R.P. Mohanty and R.R Lakhe, jaico Publishing.	1 to 20 107 to 108	Refer English Medium book	

## POST GRADUATE DEPARTMENT OF EXTERNAL COURSE M.COM (FINAL)

**SUBJECT: HRM Paper-3** 

Sr.	Chapter Name	Name of topic and	English Mediur	n	Gujarati Med	ium
No.		Sub topic				
			Name of book and	Page No.	Name of book	Page
			Detail of book		and	No.
1	***	TIDD 0	T CIDM 1	101 / 207	Detail of book	
1.	Human resource	. concept, importance, HRD&	'Essential of HRM and Industrial Relations'	191 to205	Refer English Medium book	
	development	personnel Functions, integrated HRD System, HRD Function,			Medium book	
		HRD System, HRD Function, HRD Strategies.	Himalaya Publishing House Bombay			
		The strategies.	SUBBA RAO			
			SCBBITTATO			
2.	Human Job Resource	Concept& Process of HRP,	Personnel Management	157 to 184	Refer English	
	Planning	Responsibility Of HRP, Job	Himalaya Publishing		Medium book	
		Analysis, Job Description, Job	House Bombay			
		Specification.	C.B.MAMORIA			
3.	Career Development	Meaning, Need, process	'Essential of HRM and	303 to 323	Refer English	
		succession planning, steps in	Industrial Relations'		Medium book	
		career development, advantages	Himalaya Publishing			
		of career development, Recent developments.	House Bombay SUBBA RAO			
		developments.	SUDDA KAU			
4.	Human Resource	Roles and Responsibilities of	IGNOU Material		Refer English	
	Development	HRD department, HRD			Medium book	
	Department	department & functions, roles				
		&responsibility of HRD				
		manager, Challenges for HRD.				

Sr. No.	Chapter Name	Name of topic and Sub topic	English Medium		Gujarati Med	ium
		The state of the s	Name of book and Detail of book	Page No.	Name of book and Detail of book	Page No.
5.	Human Resource Development in Various Sectors	Importance of women in service sector, HRD in railway, tourism, post & telegram, health sector, Banking, NGO.	HRD Practice in Service Industries By- Pro. M.K.PATEL	11 to 281	Refer English Medium book	
6.	Counseling &Mentoring	Objectives & Process of counseling, nurturing and helping, process of mentoring.	IGNOU Material		Refer English Medium book	
7.	HRD in Global Scenario	Stages of Internationalisation, global recruitment, global selection approach, Expatriates, International Adjustment, Multicultural training, compensation in global business, women in International Business, Recent experiences of developed countries and developing countries.	SUBBARAO	453 to 458	Refer English Medium book	

## POST GRADUATE DEPARTMENT OF EXTERNAL COURSE M.COM (FINAL)

**SUBJECT: HRM Paper-4** 

Sr.	Chapter Name	Name of topic and	English Mediun	n	Gujarati Med	ium
No.		Sub topic		1		1
			Name of book and	Page No.	Name of book	Page
			Detail of book		and	No.
					Detail of book	
1.	Importance of Research	- Various issues relating to HRM		1 to 23	Please, refer	
	in	and HRD	Research Methodology		English	
	Human Resource	-Recent trends and research in	Second Edition		material, for all	
	Development	Indian industries	C.R.KOTHARI		chapters.	
		-Research in HRM at				
		international scenario				
2.	Research in social	-Importance, Concept, Scope of	Research Methodology	1 to 37	Please, refer	
	sciences	business research	Second Edition		English	
		- Types of business research	C.R.KOTHARI		material, for all	
		- Research process			chapters.	
		- Stages of research			_	
		- Problem				
		- Research design				
		- Research problem definition &				
		Research proposal				
3.	Types of Research Data	- Sampling, data analysis,	Research Methodology	55 to 61	Please, refer	
		primary data,	Second Edition	95 to 113	English	
		- Methods for (collecting)	C.R.KOTHARI		material, for all	
		primary data, secondary data,			chapters.	
		- Advantages			1	
		- Various sources				
		- Classification				

Sr.	Chapter Name	Name of topic and	English Med	dium	Gujarati Medi	ium
No.		Sub topic				
			Name of book	Page No.	Name of book	Page
			and		and	No.
			Detail of book		Detail of book	
4.	Research Reporting	-Concept of report	Research	344 to 360	Please, refer	
	And	- different types of effective	Methodology		English material,	
	Utility of Research	presentation	Second Edition		for all chapters.	
	Findings	- Summary	C.R.KOTHARI			
		- Utility to the relevant society				
5.	Global HR	- Global challenges and	Human	563 to 574	Please, refer	
		opportunities for Human Resources	resource mgt.		English material,	
		Development	K- Aswathappa		for all chapters.	
		- Role of strategic HRM in changing	CH-27		_	
		scenario.				
6.	E HRM	- E-HRM-E-HR planning	PERSONNEL	459 to 463	Please, refer	
		- E- recruitment	AND HUMAN		English material,	
		- E- training & development	RESOURCE		for all chapters	
		- E- compensation management	MANAGEMENT		_	
		- E- HR records				
		- E- HR Audit.	P.SUBBA RAO			
7.	Management of	Technology and Change, Managing	P.SUBBA RAO	202 to 212	Please, refer	
	Change, Development	Change, Resistance to Change,			English material,	
	and culture	Approach to organizational Change,			for all chapters	
		Organizational Development				
		Meaning, Characteristics, Values,				
		Objective, Organizational Culture.				