SARDAR PATEL UNIVERSITY VALLABH VIDYANAGAR



Programme: M.COM. (CBCS)
Syllabus with effective from: JUNE-2017
Semester: I

COURSE	C CODE: PB01ACOM21	
•	e: To introduce the students with MS Excel which enable them to an	•
interpret o	of data for decision making and also enhance their skill based learning	ng.
Unit	Description in Detail	Weight age
01	Introduction To Ms Excel-2007	25%
	Setting Up A Workbook: Creating Workbook, Modifying	
	Workbook, Modifying Worksheet	
	Working With Data & Data Tables: Entering & Revising	
	Data, Moving, Finding & Replacing Data, Correcting &	
	Expanding upon Worksheet Data, Defining Tables	
02	Performing Calculation on Data: Naming Group of Data,	25%
	Creating Formulas to Calculate Values, Summarizing Data to	
	Meet Specific Condition, Finding and Correcting Errors	
	Changing Documents Appearance: Formatting Cells,	
	Defining Styles, Applying Workbook Theory & Table Styles,	
	Making No. Easier to Read, Changing the Appearance of Data	
	Based on its Value, Adding Images	
03	Focusing on Specific Data Using Filters: Limiting the Data,	25%
	Manipulating the Data, Defining the Valid Sets of Values for	
	Ranges of Cells	
	Reordering & Summarizing Data: Sorting Data, Organizing	
	Data, Looking up Information	
	Creating Dynamic Lists with Pivot Tables (Only Theory):	
	Creating Dynamic Lists With Pivot Tables, Filter, Show &	
	Hide the Pivot Table Data, Edit & Format Pivot Table Data	
04	Creating Charts: Create Charts, Customize the Appearance	25%
	of The Charts ,Finds Trends in your Data	
	Printing: Adding of Headers and Footers, Prepare Worksheets	
	for Printing, Prints Data List, Part of Data List & Charts	
	at Books:	
	ep-By-Step Microsoft Excel-2007 By Curtis D. Frye, Publish By M	icrosoft Pres
Note:		
Pr	acticals are based on MS-Excel 2007.	

Course Code: PB01ACOM22

Course Title : E-Commerce-I

Objective: To enhance the ability of students in the field of E-Commerce as a part of integrity of new business trend & modern technology.

Unit	Description in Detail	Weight age
01	Introduction	25%
	Definition	
	Objectives	
	Benefits and Limitations of E-Commerce	
	Driving force of E- Commerce	
	Impacts of E-Commerce (Accounting & Taxation, Banking &	
	Finance, Marketing, Human Resource, Law & Legal Services	
	Hospitality & Tourism, Entertainment)	
02	Electronic Payment Systems	25%
	Introduction of Plastic Cards (Debit Card, Credit card, RuPay	
	Card, Prepaid Money Card)	
	Benefits and Limitations	
	Internet and fund transfer through NEFT and RTGS	
	Fund transfer through Debit Card and credit card	
	E-Payment Protocol-Major Securities	
03	E-commerce and Online Service	25%
	Online financial services	
	Online travel services	
	Online career services.	
	E-Banking and its Operation	
	Online trading	
04	E-Business	25%
	Introduction	
	Characteristics of e-Business	
	Benefits and Limitations of E-Business	
	E-Business v/s E-commerce	
	E-business Requirements	
	Business models & E-business strategies	

Basic Text Books:

- > Basic Text & Reference Books:E-Commerce Fundamentals and application (Henry Chan) Wiley publication
- ➤ Introduction to E-commerce (Jeffrey) Tata- Mcgrawhill
- ➤ Doing Business on the Internet E-COMMERCE (Electronic Commerce for Business): S. Jaiswal, Galgotia Publications.
- ➤ Electronic Commerce A Managerial Perspective By: Efraim Turban ,Jae Lee, David King, H.Michael Chung.
- ➤ E-Commerce- Business, Technology, Society Kenneth C Laudon, carol Guercio Traver (Pearson Education)

Course Code: PB01ACOM23

Course Title: Corporate Communication-I

Objective: To deal with many types of audience and find that one can perform better and with finer skill in dealing with corporate stakeholder.

101 Corporate Communication: An Overview Introduction Importance of Corporate Communication Objectives & Functions of Corporate Communication Forms of Corporate Communication Myths and realities of Communication 7Cs of Communication (Completeness, Conciseness, Consideration, Concreteness, Clarity, Courtesy & Correctness) 102 Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 104 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis. Pole of Manager during the Case Analysis	Unit	Description in Detail	Weight age
Importance of Corporate Communication Objectives & Functions of Corporate Communication Forms of Corporate Communication Myths and realities of Communication 7Cs of Communication (Completeness, Conciseness, Consideration, Concreteness, Clarity, Courtesy & Correctness) 102 Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation 103 Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 104 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis. Limitation of Case Analysis.	01	Corporate Communication: An Overview	25%
Objectives & Functions of Corporate Communication Forms of Corporate Communication Myths and realities of Communication 7Cs of Communication (Completeness, Conciseness, Consideration, Concreteness, Clarity, Courtesy & Correctness) 102 Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation 103 Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 104 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Introduction	
Forms of Corporate Communication Myths and realities of Communication 7Cs of Communication (Completeness, Conciseness, Consideration, Concreteness, Clarity, Courtesy & Correctness) 102 Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation 103 Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 104 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Importance of Corporate Communication	
Myths and realities of Communication 7Cs of Communication (Completeness, Conciseness, Consideration, Concreteness, Clarity, Courtesy & Correctness) 102 Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation Weetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 104 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Objectives & Functions of Corporate Communication	
7Cs of Communication (Completeness, Conciseness, Consideration, Concreteness, Clarity, Courtesy & Correctness) 102 Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 104 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Forms of Corporate Communication	
Consideration, Concreteness, Clarity, Courtesy & Correctness) Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Myths and realities of Communication	
Negotiation and Decision Making The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		7Cs of Communication (Completeness, Conciseness,	
The features of negotiation 4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Consideration, Concreteness, Clarity, Courtesy & Correctness)	
4Ps of Negotiation (Purpose, Plan, Pace & Personalities) The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation 703 Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 704 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.	02	Negotiation and Decision Making	25%
The ground realities of negotiation The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation 8		The features of negotiation	
The factors for ideal negotiation Steps for Negotiation The language of negotiation Elements of effective negotiation 03 Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 04 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		4Ps of Negotiation (Purpose, Plan, Pace & Personalities)	
Steps for Negotiation The language of negotiation Elements of effective negotiation 03 Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum 04 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		The ground realities of negotiation	
The language of negotiation Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		The factors for ideal negotiation	
Elements of effective negotiation Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Steps for Negotiation	
Meetings, Conference & Memorandum Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		The language of negotiation	
Meetings, Conference, Seminars, Workshops & Training Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Elements of effective negotiation	
Events of Meeting Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.	03	Meetings, Conference & Memorandum	25%
Purposes and golden rules for Meeting Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Meetings, Conference, Seminars, Workshops & Training	
Good vs. Bad Meetings Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.			
Conduct of Meeting (Conduct a mock meeting) Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Purposes and golden rules for Meeting	
Circulars, Notices, Agenda, Minutes, Orders, Notification Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.			
Tender & Memorandum O4 Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.			
Case Study: Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.			
Concept and objectives of case analysis. How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.		Tender & Memorandum	
How to analyze a Case? Process of Case Analysis. Limitation of Case Analysis.	04	Case Study:	25%
Process of Case Analysis. Limitation of Case Analysis.		• •	
Limitation of Case Analysis.		How to analyze a Case?	
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Role of Manager during the Case Analysis		<u>*</u>	
		Role of Manager during the Case Analysis.	
Barriers of Communication during Case Analysis.		Barriers of Communication during Case Analysis.	

Basic Text Books:

- ➤ Pradhan Homni & Pradhan N. S., "Business Communication", Himalaya Publishing House, Mumbai.
- > Rao Nageshwar and Das Rajendra "Communication Skills", Himalaya Publishing House, Mumbai.
- Devaraj A & Antonysamy K, :Executive Communication" 4th Edition, Tata McGraw Hill Education Private limited
- Anne laws "Negotiatins", The Business Skills Series by Orient Black Swan

COURSE TITLE: STRATEGIC BUSINESS MANAGEMENT-I

COURSE CODE: PB01CCOM21

OBJECTIVE: The main objective of this subject is to enable students to learn about basic concerns of business management and Contemporary aspect of business management.

Unit	Description	Weight
		age
1	BASIC MANAGEMENT AND DECISION MAKING: Concept of management, Functions of management, Importance of management, Concept of decision making, Characteristics of Decision making, Decision making process, Principles of decision making, Characteristics of effective decision making, types of decisions	25%
2	MANAGEMENT INFORMATION SYSTEMT: Meaning and definition of information and data, Objectives of management information system, Elements of management information system, Areas of management information system, Importance of management information system, Factors affecting the management information system, Types of information, Process of management information system, Causes of poor management information system	25%
3	CONFLICT AND CO-ORDINATION: Concept, Functional and dysfunctional aspect of conflict, Individual level and Interpersonal conflict, Conflict management, Need for coordination, Types of coordination, Techniques of effective coordination	25%
4	TOTAL QUALITY OF MANAGEMENT: Introduction, Definition of Quality, Meaning of TQM, Characteristics of TQM, Potential benefits of TQM, TQM and Traditional Management	25%

References:

- 1. T. Ramasamy,. Principles of Management, Himalaya Publishing House
- 2. Prasad L.M., Principles and Practice of Management, Sultan Chand & Company
- 3. Mohanty R.P. & Lakhe R.R. Hand book of Total Quality Management

COURSE CODE: PB01CCOM22	Total
Course Title: BUSINESS ENVERIONMENT-I	Credits: 5
Objective : To Understand the Recent Trends in Business Environment.	

UNIT	DESCRIPTION IN DETAIL	Weightage (%)
1.	BUSINESS AND BUSINESS ENVRIONMENT	25
	Business System/Process, Classification and Characteristics of and	
	Goals of Business	
	Business Environment	
	Meaning of Business Environment, Types of Environment	
	Internal and External Environment, Micro and Macro Environment	
	ECONOMIC ENVRIONMENT	
	Nature of Economy, Structure of Economy, Economic Policies,	
	Economic Conditions	
	POLITICAL AND GOVERNMENT ENVIRONMENT	
	Classifications of Functions of State, Economic Roles of Government	
	in India, Government and Legal Environment, the Constitutional	
	Environment	
	NATURAL AND TECHNOLOGICAL ENVIRONMENT	
	Natural Environment, Technological Environment, Innovation,	
	Technological Leadership and Fellowship, Technology and	
	Competitive Advantages, Sources of Technological Dynamics, Time	
	Lags in Technology Introduction/Absorption, Appropriate Technology	
	and Technology Adaption, , Impact of Technology on Globalization,	
	ICT and Marketing, Transfer of Technology • DEMOGRAPHIC ENVIRONMENT	
	Importance of Demographic Environment, Population Size, Falling	
	Birth Rate and Changing Age Structure, Migration and Ethnic Aspects	
2.	REVIEW OF SELECTED MACRO POLICIES OF INDIAN	25
2.	BUSINESS AND GOVERNMENT	23
	Brief Review of Economic Planning in India (With Special	
	emphasis on latest five year plans	
	The Industrial Policy of 1991 of Government of India	
	The current Monetary Policy of RBI	
	The Fiscal and EXIM Policy of the Government	
	An Outline of Technology Policy adopted by GOI	
3.	MACRO STRATEGIES AND REGULATORY ACTS OF	25
	INDIAN BUSINESS AND GOVERNMENT	
	• LIBERALIZATION	
	Concepts, Issues and Implications on Indian Economy	
	• PRIVATIZATION	
	Meaning of Privatization, Nature and Objectives of Privatization,	
	Various Forms of privatizing the Public Sector Enterprises, Merits and	
	Demerits of Privatization, Disinvestment in India	
	• GLOBALIZATION	
	Globalization of Business: Meaning and Dimensions, Globalization of	
	World Economy, Features of Current Globalization, Stages of	

	Globalization, Essential Conditions for Globalization, The Foreign	
	Market Entry Strategies/ Strategies of Globalization, The Pros and	
	Cons of Globalization, Policy Options, globalization of Indian	
	Business	
4.	BUSINESS AND SOCIETY	25
	• SOCIAL RESPONSIBILITY OF BUSINESS (SRB)	
	Classical and Contemporary Views, Social Orientations of Business,	
	The Factors affecting Social Orientations, SRB towards different	
	Sections (Shareholders, Employees, Consumers, Society/Community),	
	The Indian Situation, The Arguments for and against Social	
	Involvement, Social Audit, Social Audit in India	
	• CONSUMER RIGHTS, CONSUMERISM AND	
	BUSINESS	
	Consumer Rights, Exploitation of Consumers, Consumerism,	
	Consumer Protection, UN Guidelines for Consumer Protection,	
	Consumer Protection and Consumerism in India, the Consumer	
	Protection Act, 1986.	

Basic Text & Reference Books

1. Business Envrionment: Text and Cases

Francis Cherunilam, 22nd Revised Edition, 2013, Himalaya Publishing House Private Limited.

2. Essentials of Business Environment

K.Ashwathappa, , 10th Edition, 2008, Himalaya Publishing House Private Limited

3. Indian Economy

Rudra Dutt and K.P.M. Sundaram

Course Code: PB01CCOM23	Credits	. 05
Title of Course: Cost and Management Accoun	ting-I	. 03
Objective: To understand fundamentals of cost	accounting and application of	
costing for managerial decisions.		

Unit	Description in detail	Weightage (Equal)
1	Basic Aspects of Cost Accounting	25%
1	Evolution of Cost Accounting, Meaning: Cost, Costing, Cost	25 70
	Accounting, Cost Accountancy, Objectives, Cost Accounting and	
	Financial Accounting	
	Advantages, Disadvantages, Installation of Cost Accounting	
	Cost Unit, Cost Centre, Profit Centre, Classification of Costs,	
	Methods and Techniques of Costing, Specific order costing: Theory &	
	Example	
	Special Cost for Managerial Decisions (in brief): Relevant Cost, Sunk Cost,	
	Differential Cost, Marginal Cost, Out of Pocket Cost, Imputed Cost,	
	Future Costs, Conversion Costs, Production Costs.	
2	Marginal Costing and Absorption Costing (Theory & Example)	25%
	Meaning and Definition, Features, Advantages and Disadvantages	
	Comparison of Marginal and Absorption Costing, Comparison of	
	Marginal and Differential Costing, Managerial uses of Marginal Costing	
	Examples: Profit Planning, Foreign Offer, Sales/Product Mix, Key	
	Factor	
3	Emerging Concepts in Cost and Management Accounting	25%
	Activity Based Costing (ABC) (Theory & Example)	
	Introduction, Performing Step, Cost Drivers	
	Classification of Activities in Manufacturing Organizations	
	Advantages and Disadvantages, Conventional Costing System	
	and ABC System	
	Life Cycle Costing Target Costing	
	Target CostingKaizen Costing	
4	Cost Audit	25%
7	Meaning, Types, Advantages, Disadvantages, Techniques	25 /0
	Cost Audit Programme, Cost Auditors: Functions, Appointment:	
	Qualification, Disqualification, Rights, Duties, Cost Audit V/s Financial	
	Audit	
	Cost Audit Report and Financial Audit Report, Cost Audit and Cost	
	Investigation, Sachar Committee's Report, Cost Audit in India, List of	
	products/ Industries required to maintain Cost Records.	

Basic Text & Reference Books

- Arora M. N. (2004), *A Textbook of Cost Accountancy*, Vikas Publishing House Pvt. Ltd., New Delhi.
- ➤ Gupta Kamal (2007), *Contemporary Auditing*, Tata McGraw Hill Publishing Co. Ltd., New Delhi.
- ➤ Jain S. P. and Narang K. L. (2008), *Cost Accounting*, Kalyani Publishers, New Delhi.
- > Shah Paresh (2009), Management Accounting, Oxford University Press, New Delhi.

Course Code: PB01ECOM21	Credits: 05
Title of Course: Management Control System - I	Credits: 05
Objective: To learn about an application of tools and techniques for management	
control.	

Unit	Description in detail	Weight age
1	Management Control Systems	25%
	Introduction	
	Management Control and Strategic Planning	
	Operational Control	
	Management Control Process	
	Budgeting – Theory & Examples	
	Reporting:	
	Models	
	Requisites	
	Steps	
	Preparation of report – Examples	
	Review of report	
2	Audit Under Computer System	25%
	Meaning of Computer, Data - Information and Data Processing	
	Methods of Computer Data Processing	
	Coding and Classification	
	Types of Computer Processing	
	Auditing Problems in E.D.P Records	
	Role of Computer in Accounting	
3	Responsibility Accounting	25%
	The conceptual dimension	
	Cost allocation in Responsibility Accounting	
	Types of Responsibility Centers	
	Performance Appraisal: Meaning, techniques and factors	
4	Management Audit	25%
	Concept	
	Objectives	
	Aspects of Management Audit	
	Significance and Scope	
	Problems of Management Audit	

Basic Text & Reference Books

- Arora, M. N., Management Accounting Theory, Problems and Solutions, Himalaya Publishing House, New Delhi.
- ➤ Gupta, Kamal, Contemporary Auditing, Tata McGraw Hill Publishing House Company Ltd., New Delhi.
- ➤ Jawaharlal, Accounting for Managers, Himalaya Publishing House, New Delhi.
- ➤ Kulshrestha, N.K, Management Accounting Concepts & Cases, Tata McGraw Hill Publishing House Company Ltd., New Delhi, 1999
- ➤ Maheshwari, S.N,Management Accounting & Financial Control, Sultan Chand & Sons,New Delhi.

COURSE CODE: PB01ECOM22 COURSE TITLE: RURAL MARKETING OBJECTIVE: To educate students about basic aspects and issues of most promising and developing rural marketing Unit Weightage Rural Marketing - Overview and Scenario 1 Definition Rural Market Environment **Rural Population** 25% Infrastructure facility Distinction between rural and urban society Rural requirements 2 **Problems in Rural Marketing** Underdeveloped people Underdeveloped market Media for rural communication 25% Low per Capita income Storage and transportation Product positioning 3 **Rural Marketing Strategies** Rural Market segmentation **Targeting Selection of Segments** 25% Product strategies **Pricing Strategies Distribution Strategies Promotion Strategies** 4 **Agricultural Marketing** Introduction – Concept and Definition Objectives of Agricultural marketing 25% Scope of Agricultural marketing

References

Books

- 1. Badi R.V. and Badi N. V., Rural Marketing, Himalaya Publishing House
- 2. Arora, R.C. Intergrated Rural Development. 1979, Scharnd, New Delhi
- 3. Desai Vasat, Rural Development. 1988, Himalaya, Bomabay
- 4. Mishar S.N., Politics and Society in Rural India. 1980, Delhi
- 5. Porter, Michael, E. Competitive Strategy. 1980. Free Press, New York
- 6. Rudra Ashok, *Indain Agricutural Economics*. Myths and Realities. 1982 Allied, New Delhi
- 7. Stalk George., Competing Against Time. 1990, Free Press, New Delhi.

<u>Journal</u>

1. Indian Journal of Marketing Management, New Delhi.

Challenges of Agricultural marketing

Course Code: PB01ECOM23	Total Credits:
Course Title: Organizational Behaviour	05
Objective: To make students aware about organizational policies, practices,	
strategies in corporate world.	

Unit	Description in detail	Weightage (%)
1	Organisational Behaviour	
	Concept of Organisation and Behaviour	
	Nature of Organisational Behaviour	25%
	Disciplines contributing to Organisational Behaviour	
	Role of Organisational Behaviour	
	Challenges in Organisational Behaviour	
2	Organisational Motivation	
	Concept and importance of Motivation	
	Motivational Cycle Group Motivation	25%
	Types of Motivation Critical analysis of Motivational Theories	
	given by : Maslow, McGregor,	
	Herzberg, William Ouchi (Theory Z)	
3	Power and Politics	
	Concepts and importance of Authority & Power	
	Bases (Types) of Power	25%
	Tactics to gain power Reasons for Organizational Politics	
	Management of Organisational Politics	
4	Executive Stress	
	Concepts of Stress and Executive Stress	
	Causes of Stress	25%
	Effects of Stress	
	Individual strategies for managing stress	
	Organisational strategies for managing stress	

Basic Text & Reference Books:

- > Organisational Behaviour by L M. Prasad
- > Management by T. Ramasamy
- Management: Concepts and Practices By Dr. Manmohan Prasad
- > Personnel and HRM By P. Subba Rao
- > HRM By K. Ashwathappa

COURSE CODE: PB01ECOM24

COURSE TITLE :FINANCIAL MARKETS AND SERVICES -I

OBJECTIVE: To create awareness and provide basic understanding about various concepts and practical dynamics of Financial Markets and Financial Services.

Unit	Description in Details	Weightage
1	The Financial System of India Functions of the Financial Market Financial Concepts Financial Assets – Properties of Financial Assets, Financial Intermediaries, Financial Markets, Financial Rates of Return, Financial Instruments, Development of Financial System in India, Financial System and Economic Development, Weakness of Indian Financial System	25%
2	Financial Markets – An Overview Concept, Role of financial markets, Functions of financial markets Constituents of financial markets, Indian Money and Capital Markets	25%
3	Financial Services: Conceptual Framework Meaning, Characteristics, Objectives, Scope of financial services, Factors retarded the growth of financial services sector prior to the economic liberalization, Causes for financial innovations, Innovative Financial Instruments, Problems/sChallenges facing the financial services sector, Present scenario	25%
4	Financial MarketsMoney market - Definition, characteristics, Importance, Functions; Capital market - Meaning, Characteristics, Functions, Constituents of Indian capital market; Stock Exchanges - Meaning, Functions, SEBI as a regulating body; Call money market - Meaning, Features, Benefits, Participants, Nature of dealings, Mode of operations; Debt markets - Meaning, Advantages, Functions, Role of Bond market; Conceptual Discussion of Forex Market and Derivative Market	25%

Reference Books:

- 1. Financial Markets and Institutions Dr.S.Guruswamy, McGraw Hill
- 2. Financial Institutions and Markets Dr.Mukund Mahajan, Nirali Prakashan
- 3. Financial Services and Markets Dr.S.Guruswamy
- 4. Financial Markets and Services E.Gordon, Dr.K.Natrajan, Himalaya Publishing House.
- 5. Financial Services and System K Sasidharan. Alex K Mathews, McGraw Hill
- 6. Financial Services in India V A Avadhani, Himalaya Publishing House.
- 7. Marketing of Services Jaspreet Kaur, Deepti Wadera, Global Academic Publishers & Distributors

COURSE CODE: PB01ECOM25		
	RSE TITLE : DIRECT TAX PLANNING- I	
	CTIVE: To impart knowledge of tax planning of firms, companies a	nd
	elated aspects.	
Unit	Description in Details	Weight age
1	Introduction	age
	Basic Concept, Residential Status and incident of Tax ,Exempted	
	Incomes, Existing Tax Rates, Computation of Total Income and	25%
	Tax Liability, Securities Transaction Tax-Tonnage Tax, Any other	
	latest development in Direct Tax	
2	Assessment of Firms	
	Definition of firm, partner Position of firm under the income-tax Act Essential condition to be satisfied by a firm to be assessed as firm and to be eligible for deduction of interest, salary etc. to the partners (section 184) Computation of book profit Treatment of share of profit, interest and remuneration received by a partner from a firm Provision regarding set off and carry forward of losses of firms Computation of Total income of firm.	25%
3	Taxation of Companies Definitions, Taxable income and tax liability –How computed, Carry forward and set-off of losses in the cases of certain companies, Minimum alternate tax with example, Tax on income distributed profits of domestic companies, Tax on income distributed to unit holders, Tax in income received from venture capital companies and venture capital funds, Examples on Taxation of Companies.	25%
4	Tax Management Return of income & assessment , PAN , Forms and Filing of Returns, Penalties & Prosecutions , Advance Payment of Tax	25%
	Interest, TDS, Appeals & Revisions, Refund, Settlement of Cases	

Note: All latest development in the above topic should be covered

References

- 1. Singhania V. K., *Direct Taxes Law and Practices*, Taxmann Publication, New Delhi.
- 2. Ahuja Girish and Gupta Ravi, *Direct Taxes- Law and Practices*, Bharat Publication, New Delhi.

Course Code: PBO1ECOM26	Total
Course Title: ENTREPRENEURIAL BEHAVIOUR	Credits: 5
Objective: To provide an introduction to entrepreneur and entrepreneurship and its	
development process along with its current scenario in India. Also to understand	
different functional areas of entrepreneurship.	

Unit	Description in detail	Weightage
1	Entrepreneurship	(%) 25
	Entrepreneurship- Concept and Functions	
	Need and Importance of entrepreneurship	
	Process of Entrepreneurship.	
	• Factors Influencing Entrepreneurship.	
2	Entrepreneur	25
	• Concept	
	• Characteristics of an Entrepreneur.	
	• Entrepreneur Vs. Intrapreneur, Entrepreneur Vs. Entrepreneurship,	
	Entrepreneur Vs. Manager.	
	Types of Entrepreneurs	
	Role of Entrepreneur in Indian Economy.	
	Entrepreneurial Culture.	
3	Entrepreneurship Motivation	25
	Concept of Entrepreneurship Motivation.	
	Role of Motivation in Entrepreneurship.	
	The Motivating Factors.	
	The Achievement Motivation.	
4.	Functional Areas of Entrepreneurship	25
	• Women Entrepreneurship: Concept, Functions, Opportunities, Problems, Development of Women Entrepreneurship in India.	
	• Rural Entrepreneurship: Concept, Need, Opportunities, Problems,	
	Development of Rural Entrepreneurship in India.	
	• Social Entrepreneurship: Concept of Social Entrepreneur & Entrepreneurship, Need, Functions, Characteristics and Difference between Commercial/Business Entrepreneur and Social Entrepreneur.	

References

- 1. Entrepreneurial Development by C.B Gupta and N.P Srinivasan, Publisher Sultan Chand & Sons, 1992
- 2. Entrepreneurship Development by Gupta and shrinivasan.
- 3. Entrepreneurship development by Vasant desai
- 4. Entrepreneurial Development by S.S.Khanka
- 5. Entrepreneurial Development by Dr. S.R. Ajmeri, www. Pothi.com

Course Code: PBO1ECOM27	Total Credits :5
Course Title: Fundamentals of Statistics	
Objective: To provide an introduction and understanding of	
basic concepts and various important techniques of statistics	

Unit	Description in detail	Weightage(%)
1	DATA COLLECTION: Planning of a Statistical Inquiry: Purpose and Scope, Data vs. Information, Types of Data: Qualitative Data, Quantitative Data, Panel Data. Measures of Data: Nominal level, Ordinal level, Interval level, Ratio level. Sources of Data: Primary Data, Secondary Data, Methods of collecting Primary Data, Drafting of a Questionnaire, Sources of Secondary Data, Difference between Primary & Secondary Data, Editing Coding, Data Preparation.	25(%)
2	CLASSIFICATION AND TABULATION: Introduction, Objects of Classification, Types of Classification: Chronological, Qualitative & Quantitative. Tabulation: Meaning & Advantages. Types of Table, Concept of Frequency distributions for a discrete & continuous random variable. Types of Frequency distribution, Types Data representation: Bar chart, Pie chart, Histogram and Ogives, Frequency Polygon.Exploratory Data Analysis:(1) Steam & Leaf Diagram (Theory & simple Examples) (2)Box-Plot diagram (Theory only).	25(%)
3	SAMPLING METHODS: Population vs. Sample study, Features of a Good Sample, Parameters and Statistic, Principles of Sampling, Sampling and Non-sampling errors, Lipstein's Nine Rules for minimizing non Sampling errors, Persistence of Small Numbers, Types of Sampling methods: (1) Probability sampling methods: SRSWR,SRSWOR, Systematic Sampling, Stratified Sampling, Cluster Sampling, Area Sampling, PPS Sampling, Two stage Sampling (2) Non Probability Sampling Methods: Convenience Sampling, Purposive Sampling, Quota Sampling, Judgmental Sampling. Concept of Data Mining.	25(%)
4	BUSINESS FORECASTING: Meaning and objects of Business Forecasting, Types of Forecasting Methods: (1) Qualitative methods: Delphi method, Scenario planning, Subjective approach, Panel method (only description) (2) Quantitative Method: Time Series: Meaning and components of Time series, Methods of determining Trend: Method of Moving Averages, Method of Least squares, and Method of exponential smoothing, Multiple Regression and Multiple Correlation. Simple examples	25(%)

References:

- 1. Donald Copper & Pamela Schinder: "Business Research Methods" Tata McGraw Hill (9^{th} Edition)
- 2. Cochran W.G.: "Sampling Techniques" Wiley Eastern
- 3. Pulak Chakravarty: "Quantitative Techniques for Management & Economics" Himalaya Publishing House.
- 4. S.C.Gupta: "Fundamentals of Statistics" Himalaya publication

Course Code: PB01ECOM28	Total
Title of Course: Fundamentals of Banking and Insurance	Credits: 5
Objective: To understand the banking and insurance sector practices in India	

Unit	Description in Detail	Weightage
No.		
1	INTRODUCTION TO BANKING: Meaning and functions of Banks, Types of Banks, Role of Banks in Economic Development, Different types of accounts - Current, Saving, Fixed deposits, Recurring NRI Deposits, Methods of Remittances- Demand Drafts, Telegraphic Transfers, Traveler's Cheque, NEFT, RTGS (Real Time Gross Settlement).	25%
2	BANK LENDING PRINCIPLES AND PRIORITY LENDING: Lending, forms of lending- Fund and Non Fund based lending, Principles of Sound Lending -Purpose, Safety, Security, Liquidity, PSL-Priority Sector Lending and its components and RBI Guidelines on PSL, Agriculture loan and its types.	25%
3	INTRODUCTION TO INSURANCE: Definition, Evolution, Nature, Principles and functions of insurance,, Significance of insurance in development of industry ,Business and Society, Insurance Sector Reforms- Malhotra Committee Recommendations on insurance sector, Current scenario of insurance business in India	25%
4	LIFE INSURANCE AND GENERAL INSURANCE: Life Insurance - Definition, Nature, Types of polices and plans ,Classification on the basis of duration Payment of Premium, Participation in profits Lives covered and Claim Amounts, ULIPS, Rider, General Insurance - Classification of various types of General Insurance -Fire insurance, Marine insurance, Health insurance(Risk covered and policies).	25%

Basic Text & Reference Books:

- > Principles and practice of non-life insurance by P.K. Gupta, Himalaya publication house
- > Insurance principles and practice by M.N. Mishra, Schand.
- > The Indian Financial system –Markets, Institutions and Services –Pearson Education, Bharati V Pathak
- > Banking theory law and practices by Gordon and Natrajan
- > Indian Banking System by Anil Bhatt
- > Bank Landing by Prasad Vipradas and Syan.