## **SARDAR PATEL UNIVERSITY**

## Programme: Bachelor of Vocation (Banking and Financial Services) Semester: II

Syllabus with effect from: December 2014

Paper Code: UB02FBVB01	T-4-1 C 14 2
Title Of Paper: Business Organization & Management – II	Total Credits: 3

Unit	Description in detail	Weightage (%)
1	Decision making	
	Introduction,	
	Definition ,characteristics,	25 %
	Elements ,process, principles of decision making,	
	characteristics of good & effective decision,	
	Administrative problems in decision making,	
	types of decisions	
2	Staffing	
	Introduction, definitions	
	Recruitment: meaning, sources of recruitment.	25 %
	Selection: meaning, need, importance, stages of selection procedure	
	Training: meaning, needs, importance & types	
	Development : Meaning, importance & Methods / Techniques of development	
3	Coordination	
	concept	
	characteristics	
	Need and importance	25 %
	Principles or essential of effective coordination	
	Techniques of coordination	
	Types of coordination	
	Problems in coordination	
4	Social Responsibility & Business Ethics	
	Introduction, meaning & definitions	
	Factors responsible for realization of SR	
	SR of business towards different groups	
	Business ethics: concept,	25 %
	Ethics and Business ethics	
	Needs of Business ethics	
	Principles of Business ethics	
	Factors affecting business ethics,	
	Benefits of business ethics	

## **Basic Text & Reference Books:**

- ➤ Business Organisation & Management by R.K. Sharma
- Business Organisation & Management by C.B. Gupta
- > Principles of Business Organisation by Y.K. Bhushan
- > Essentials of Management by Koontz & O'Donald
- > Principal and Practice of Management by L.M. Prasad

