SARDAR PATEL UNIVERSITY

PROGRAMME: BACHELOR OF VOCATION (Banking & Financial Services) SEMESTER – V

Syllabus with effect from: JUNE 2016

Paper Code: UB05FBVB01	Total Credit:
Title of Paper: Organization behavior-I	3

Unit	Description in detail	Weighting (%)
1	<u>Introduction</u>	25%
	Conceptual foundations, Significance,	
	➤ Challenges	
	Opportunities for OB.	
	Personality	
	Concept and determinants, The Big five model	
	Type A and Type B personality	
	Key personality attributes influencing OB	
2	Attitudes	25%
	Sources and types; Theories of attitude; Cognitive dissonance	
	theory, Overview of Major job attitudes:	
	> Job satisfaction,	
	Organizational commitment and prejudice.	
3	Emotions and Moods	25%
	Nature and types, Sources of emotions and moods,	
	 Managing emotions at work 	
	Emotional intelligence: Concept and dimensions.	
4	Perception	25%
	Nature and significance of perception,	
	Factors influencing perception	
	Perceptual process, Perceptual distortions and improving	
	perception.	

Basic Text & Reference Books

- * Robbins, Stephen P.; Judge, Timothy A.; and Sanghi, Seema, "Organisational
- * Behaviour", Pearson Education, New Delhi.
- ❖ McShane, Steven L.; Glinow, Mary Ann Von; Sharma, Radha R,
- * "OrganisationalBehaviour", Tata McGraw Hill, New Delhi.
- ❖ Aswathappa, K., "Organisational Behaviour, Text, Cases and Games", Himalaya
- Publishing, Delhi.
- ❖ Pareek, Udai, "Understanding Organizational Behaviour", Oxford University Press, New Delhi.

Programme: B.voc Sem V

1.

Paper Code: UB05FBVB02	Total Credit: 3
Title Of Paper: Self-development skills	

2.

Unit	Description in detail	Weighting
1	Interpersonal skills	25 %
	A scartiveness stress management time management	
	Assertiveness, stress management, time management	
	team development Skills i.e. team talk dynamics,	
	communication in teams, leadership skills, giving feedback	
2	Attitude and emotional intelligence	25 %
	➤ Importance of Attitude,	
	Meaning of positive thinking and positive attitude	
	➤ Ways to build positive attitude, effects of negative attitude and	
	measures to	
	Tri C I W O Tri	
3	Vision, Goal setting & Time management	25 %
	Meaning of vision	
	Doing things for the right purpose	
	Setting and achieving goals	
	➤ Importance of goal setting	
	Methods to achieve set goals	
	➤ General principles of stress management and time management	
4	Career planning	25 %
	Career of planning	
	Awareness of different	
	➤ Sources of information	
	Choosing a career and career counseling.	

Basic Text & Reference Books:

- Rajendra Pal and J S Korlahalli, Essentials of Business Communication, Sultan Chand & sons
- > www.britishcouncil.com
- > Chrissie Wright, Communication Skills, Jaico Publication
- > Sunita Mishra and C.Murali Krishna, Communication Skills for Engineers, Pearson Eduation
- Meenakshi Raman & Sangita Sharma, Technical Communication; Principles and Practice, Oxford University Press
- ➤ On We Go, BBC's audio-visual course

Paper Code: UB05FBVB03	Total Credit:
Title of Paper: Aspects of Computer	3

Unit	Description in detail	Weighting (%)
1	Components of a Computer System Computer hardware and Software, Difference between hardware and software Main components of a general purpose computer: CPU, main internal memory (Including RAM and ROM), input devices, output devices and Secondary/backing storage. Basics of Windows operating systems: Nature and Function of OS, Basic Commands.	25%
2	Input & Output Devices Input Devices: keyboards, numeric keypads, Pointing devices(mouse, touchpad), remote control, joysticks, touch screen, magnetic strip readers, chip readers, scanners, digital cameras, microphones, sensor, barcode reader, webcam, video camera etc Output Devices: Monitors(CRT, TFT, LCD), projectors, printers(laser, desk jet, dot matrix), plotters, speakers. Uses of output devices stating the advantage and disadvantage of each.	25%
3	Storage Devices I Common backing storage media (including CD and DVD (Rs and RWs), floppy disc, hard disc, memory sticks/pen drives, flash memory cards etc. Comparative advantages and disadvantages of using different backing storage media. Importance and need of backup.	25%
4	Storage Devices II Difference between main/internal memory and backing storage: relative benefits of each in terms of speed and permanence. Data Types Data Types: logical/Boolean, alphanumerical/text, numeric (real and integer), date, File, record, field and key field.	25%

Basic Text & Reference Books

Paper Code: UB05FBVB04	Total Credit:
Title of Paper: Entrepreneurship Development	3

Unit	Description in detail	Weighting (%)
1	Concept of Entrepreneurship	25%
	➤ Definition, nature, and characteristics of entrepreneurship	
	➤ Emergence of entrepreneurial	
	women entrepreneurs	
	Socio-economic environment and the entrepreneur	
2	Forms of Entrepreneurship	25%
	➤ The concept of Joint Stock Company, Public company, Private	
	Company, Government company, Partnership firm, Hindu undivided family.	
	Characteristics of entrepreneur leadership, Risk taking, Decision	
	making and business planning.	
	Innovation and entrepreneurship, Entrepreneurial behavior and motivation.	
3	Entrepreneurial Development Programmes	25%
	Their relevance and achievements	
	➤ Role of government in organising such programmes.	
	Critical Evaluation.	
4	Small Business as a Seed Bed of Entrepreneurship	25%
	Concept of business venture. The start-up process: Concept, Plan,	
	Implementation, Initial Strategic Planning, Product and marketing	
	scope	
	Risk analysis and financial considerations.	
	Profit planning in small enterprise, Growth strategies and diversification.	

Basic Text & Reference Books

- ❖ Hal, B. Pricke; and Royce L. Brahamson, "Small Busines Management".
- ❖ Keneth R., Van Vorthis, "Entrepreneurship and Small Busines Management".
- ❖ Hans Scholhammer and Arthur H. Kuril "Entrepreneurship and Small Business Management".
- ❖ Joseph R. Mancuso, "How to Start, Finance and Manage Your Own Small Busines".
- ❖ Dhar, P.N. and Lydal H.F., "The Role of Small Enterprises in Indian Economic Development".

Paper Code: UB05CBVB01	Total Credit:
Title of Paper: Banking & Financial Services V	3

Unit	Description in detail	Weighting (%)
1	Depository system	25%
	Meaning & Definition	
	Objectives of a Depository	
	Depository process in India	
	Benefits of depository system	
	Drawbacks	
2	Rights of a banker	25%
	➤ Right to set off	
	Right to close an account	
	Right to appropriate payments	
3	Investors protection	25%
	Need for investor's protection	
	Factors affecting investors interest	
	Investor's protection Measures	
4	Securities and Exchange board of India	25%
	Malpractices in securities market	
	Deficiencies in the market	
	Functions of Securities and exchange board of India	
	➤ Recent guidelines	

- Basic Text & Reference Books

 ◆ Desai Vasant Indian Banking –Nature and problems , sultanchand and sons
 - ❖ Jain L C : Indigenous Banking in India
 - ❖ Vasant desai : central Banking and economic Development
 - ❖ E.gordon & K.Natrajan : banking theory, law & practice

Paper Code: UB05CBVB02	Total Credit:
Title of Paper: Banking Exposure	3

Objective of the Course

The purpose of this course is to enable the students for in-depth analysis relating to public sector as well as private sector banks.

For This the Students will choose his/her faculty guide in his/her area of interest and work on the topic jointly with the faculty. The Students will Work on their projects in group of two members only. In special case students allowed to do project individually. The Institute may help the student in selecting a faculty guide in case a student is not able to do so, or if a faculty member is chosen by too many students.

The Learning Can be Carried out Through:

1 Study of Secondary data from Books, Journal and magazine Articles, Newspaper Articles, Websites, Electronic & Physical Databases, Etc.

OR

2 Primary Data Collection Through Interviews, Discussions & Other Research Instruments. Students are encouraged to Pursue the research in the public/ private sector banks.

The Project Report can be on Any of the Following

- 1 Comprehensive Case Study of banking sectors. (Public/ Private sector)
- 2 Organizational Study aimed at Inter-bank Comparison / Validation of Theory / Survey of Management Practices with Reference to Particular Bank.
- 3 Field Study (Empirical Study) With Respect to any Research Issue related to banking sector.
- 4 Feasibility Study as banking exposure

The Format of the Report Would Comprise Following Points:

Chapter	
1.	Title Page
2.	Preface
3.	Acknowledgement
4.	Certificate
5.	Table Of Content
6.	Introduction of Public sector/Private sector bank
7.	Literature Review
8.	Research Methodology
9.	Data Collection
10.	Data Analysis & Interpretation
11.	Recommendations & Conclusion
12.	Bibliography

The Report must be prepared taking into following Guideline:				
Sr.No	Particular	Details		
1	Paper Size	A4		
2		Left Side 1.5CM		
	Margins	Right Side-1CM		
		Top & Bottom- 1CM		
3	Line Spacing	1.5CM		
4	Font Type	Times New Roman		
5	Font Size	12		
6	Alignment	Page Justify		
7	No of Copies	3Copies 1each for University, College & Student		

Internal Evaluation

The Performance of Students in the Course will be evaluated on a continuous basis through the faculty guide on the basis of the regularity and quality of work by the student under his/her guidance. The Internal evaluation will be for 30 Marks of the Course.

External Evaluation The University Examination will be based on oral presentation, Review of reports and a Viva – Voce which will carry 70 Marks for the Course Evaluation with a purpose to evaluate that how far students have been capable enough in fulfilling the objective of this Course. One Copy f Report (Computerized) should be submitted to the university by the student, before the commencement of his/her External Examination.

Paper Code: UB05CBVB03	Total Credit:
Title of Paper: Financial Management-I	3

Weighting (%)
25%
25%
25%
25%

Basic Text & Reference Books

- ❖ Berk, Jonathan and DeMarzo, Peter, "Financial Management", Person Education, Dorling
- Kindersley (India) Pvt Ltd.
- ❖ Bhattacharya, Hrishlkas, "Working Capital Management: Strategies and Techniques".
- Prentice Hall, New Delhi.
- ❖ Brealey, Richard A and Stewart C. Myers, "Corporate Finance", McGraw Hill.Int. Ed,
- New York.
- ❖ Chandra, Prasanna, "Financial Management", Tata McGraw Hill, Delhi
- ❖ Hampton, John, "Financial Decision Making", Prentice Hall, Delhi
- ❖ Pandey, I, M: "Financial Management", Vikas Publishing House, Delhi.
- ❖ Van Horne. J.G. and J.M. Wachowicz Jr, "Fundamentals of Financial Management".
- Prentice-Hall, Delhi.
- ❖ Van Horne, James G, "Financial Management and Policy", Prentice Hall, Delhi,
- ❖ Khan MY, Jain PK, "Financial Management", Tata McGraw Hill, New Delhi.

Paper Code: UB05CBVB04	Total Credit:
Title of Paper: E Banking	3

Unit	Description in detail	Weighting (%)
1	Electronic Banking	25%
	Meaning, Features,	
	Benefits, Limitations	
	➤ Types of E-Banking	
	Traditional banking Vs E banking	
2	On line Banking & Information Technology	25%
	Features and benefits of online banking	
	> SWIFT	
	Current scenario	
	Impact of Technology on Banks	
	Impact of technology on Customers and service quality	
	➤ Indian scenario	
3	Risk and Security Issues in E-Banking	25%
	➤ Risk concern areas	
	Security problems of E-banking	
	Types of threats, Control procedure.	
4	Regulatory Framework:	25%
	Recommendations of RBI group on internet banking, technology	
	and security standards, Basel committee's electronic banking	
	group.	
	➤ Information System Security(ISS) – Need and objectives of ISS,	
	Controls required in ISS	

Basic Text & Reference Books

- Joshi, V.C. and Joshi, V.V., "Managing Indian Banks", Sage Publications.
 IIBF, "Principles and Practices of Banking", McMillian publishers.

Note: The students will be trained in the practical aspects of e-banking.