SARDAR PATEL UNIVERSITY

Programme: B.Sc (Home Science)

Semester: VI (Textile & Clothing)

Syllabus with effect from: November/December-2013

Objectives:

- > To prepare the students for work place
- > To include in them important aspects of life career growth leadership
- > To help them understand the intricacies of team work in work place.

Paper Code:UH06FINT01	Total Cradity 2
Title Of Paper: Interpersonal Communication in Workplace	Total Credit: 3

Unit	Description in detail	Weighting (%)
I	Need for interpersonal skill development	
	Understanding the universal need fro developing interpersonal skills	20%
	How to develop interpersonal skills in a workplace	2070
	Informal learning	
II	Understanding the difference between individuals	
	What is personality	
	The main personality traits and factors	
	Effect of personality traits o job performance	25%
	How to deal with different personality types	2370
	Value differences and how to deal with them	
	Different kinds of intelligences	
	Work ethics	
III	Interpersonal communication	
	How does communication happen	
	Relationship building	25%
	Non- verbal communication	23 /0
	Overcoming communication barriers	
	Steps to effective communication	
IV	Team work skills	
	Why team work is important	
	Types of teams	
	The advantage and disadvantage of teamwork	20%
	Role distribution	
	Guidelines for team level communication	
	Trust, recognition, sharing	
V	Diversity in understanding Cultural differences	10%

Basic Text & Reference Books

- Cole M & Cole. S (1993): The development of children. New York:
- > Scientific American Books.
- Arun Kumar (2000) Child Psychology, Anmol Pub. Pvt Ltd New Delhi.
- ➤ Kumar K (1993) Study of childhood and Family. In T.S.Saraswati & B. kaur (ed) Human Development & Family Studies in India: An agends for research and policy (PP67-76)
- New Delhi : Sage.
- Lerner R.M & Hostech, D.F (1983) Human Development:
- ➤ A Life Span perspective New York: Ms GrawHill.
- Mussen, P. N Conger, J.J. Kagar, J & Huston, A C(1990) Child Development &
- Personality(7ed) N. Y Harper Collins.

