SARDAR PATEL UNIVERSITY

Programme: B.Sc (Home Science)

Semester: VI

(Family Resource Management)

Syllabus with effect from: November/December-2013

Objectives:

- > To prepare the students for work place
- > To include in them important aspects of life career growth leadership
- > To help them understand the intricacies of team work in work place.

Paper Code:UH06FINT01	Total Cradity 2
Title Of Paper: Interpersonal Communication in Workplace	Total Credit: 3

Unit	Description in detail	Weighting (%)
I	Need for interpersonal skill development	
	Understanding the universal need fro developing interpersonal skills	20%
	How to develop interpersonal skills in a workplace	2070
	Informal learning	
II	Understanding the difference between individuals	
	What is personality	
	The main personality traits and factors	
	Effect of personality traits o job performance	25%
	How to deal with different personality types	23 /0
	Value differences and how to deal with them	
	Different kinds of intelligences	
	Work ethics	
III	Interpersonal communication	
	How does communication happen	
	Relationship building	25%
	Non- verbal communication	2370
	Overcoming communication barriers	
	Steps to effective communication	
IV	Team work skills	
	Why team work is important	
	Types of teams	
	The advantage and disadvantage of teamwork	20%
	Role distribution	
	Guidelines for team level communication	
	Trust, recognition, sharing	
V	Diversity in understanding Cultural differences	10%

Basic Text & Reference Books

- Cole M & Cole. S (1993): The development of children. New York:
- > Scientific American Books.
- Arun Kumar (2000) Child Psychology, Anmol Pub. Pvt Ltd New Delhi.
- ➤ Kumar K (1993) Study of childhood and Family. In T.S.Saraswati & B. kaur (ed) Human Development & Family Studies in India: An agends for research and policy (PP67-76)
- New Delhi : Sage.
- Lerner R.M & Hostech, D.F (1983) Human Development:
- ➤ A Life Span perspective New York: Ms GrawHill.
- Mussen, P. N Conger, J.J. Kagar, J & Huston, A C(1990) Child Development &
- Personality(7ed) N. Y Harper Collins.

