## SARDAR PATEL UNIVERSITY

# **B.Sc. Information Technology**

# **III Semester**

Syllabus with Effect from: June-2012

# <u>Course : US03EINT03</u> (Enterprise Resource Planning)

Credits : 2 Lectures per week : 2

**University Exam Duration: 2 Hours** 

### All units carry equal weightage.

#### **Unit – 1. Introduction**

- Enterprise Resource Planning (ERP): introduction, history, advantages.
- Enterprise: introduction, business modeling, integrated data model, integrated management information.
- Basic concepts of ERP.
- Risks (All types risks in brief)
- Benefits of ERP.

### Unit - 2. ERP and Related Technologies

- Introduction to MRP, MRP-II and ERP.
- Business Process Reengineering (BPR).
- Data warehousing, data mining and Online Analytical Processing (OLAP).
- Product Life Cycle Management (PLM),

Supply Chain Management (SCM),

Customer Relationship Management (CRM).

# **Unit – 3. ERP Marketplace and Functional Modules**

- Marketplace : overview, dynamics, changing ERP market.
- Indian ERP Scenario.
- Functional modules of ERP software.

Integration of ERP, SCM and CRM

## **Unit – 4. ERP – Selection and Implementation**

- ERP package selection.
- ERP Implementation basics,
- ERP Implementation Life Cycle.
  - Introduction
  - Objective
  - Phases of implementation

# MAIN REFERENCE BOOKS:

- 1. Alexis Leon: Enterprise Resource Planning, Tata McGraw-Hill, New Delhi 1<sup>st</sup> and 2<sup>nd</sup> editions.
- 2. Internet based resource.