SARDAR PATEL UNIVERSITY

B.Com. Semester: II

Syllabus with Effect From:November/December-2019

Paper Code :UB02DCOM58	Total Credit: 3
Title of Paper :Human Resource Management (Organizational Behaviour II)	

Objectives: The Objectives of the course is to acquaint students with Perception, Conflicts Management, Organizational Culture and Development.

Unit	Description in Detail	Weighting(%)
1	Perception	25%
	Concept – Sensation V/s Perception, Importance, Perceptual Process, Perceptual	
	Selectivity, Developing Perceptual Skill.	
2	Conflicts Management	25%
	Concept, Stages Of Conflict Episode, Positive & Negative Aspects of Conflict,	
	Conflict Management.	
3	Organizational Culture	25%
	Concept, Characteristics, Types, Functions, Steps For Developing a sound	
	Organizational Culture.	
4	Organizational Development	25%
	Concept, Nature, Process, Types of OD Interventions, Future Trends of OD	
	Interventions.	

Basic Text & Reference Books

- Organizational Behavior By Fred Luthans
- Organizational Behavior By Stephen Robbins
- > Organizational Behavior By Keith Devis
- > Organizational Behavior By L.M.Prasad
- Organizational Behavior By K.Aswathappa