

SARDAR PATEL UNIVERSITY

Programme: BBA (Honours) (Tourism and Travel Management) (3 Years)

Semester: III

Syllabus with effect from: June-2019

(Under Choice Based Credit System Based on UGC Guidelines)

Paper Code:	UM03CBBT22	Total Credit: 3
Subject Title:	Computerized Reservation System- Basic (T + P)	

Objective: The objective of this paper is to help students to acquire conceptual & practical knowledge of the Computerized Reservation System- Basic (T & P) and to impart skills for the development of them to build a career in Tourism Industry.

Theory:

Credit: 2

Unit	Description in Detail	Weightage (%)
I	Sign in, Sign out, Encode & Decode Of airline airport and City Agent Work Area. Display a PNR, Similar name list, Redisplay A PNR PNR SUB FIELDS PNR history, Record locator return	25
II	Basic Time Table Return Time Table Basic Flight Availability Availability from time table Availability Access level Return Availability Availability change entry	25
III	Booking seat on Non Stop & Direct Flight Booking seat on connection Enter basic name element Enter name element with PTC Enter contact element Enter ticketing element Enter R F Element Building and end Complete PNR Waitlist entry Open segment ARNK Segment	25
IV	Mailing address element Billing address element Frequent flyer element General remark element Canceling optional PNR Change OSI & SSR Element Rebooking Itinerary segment Split PNR	25

Practical

Credit: 1

Unit	Description in Detail	Weightage (%)
I	Chapters form AMEDEUS software training Manual	60
II	Journal evaluation and viva voce.	40

Evaluation : Internal : 40 Marks (Theory)

: External: 60 Marks (Theory) – Two Hours Examination

Reference : IATA AMEDUES Software.