

**SARDAR PATEL UNIVERSITY**  
**Programme & Subject: BBA (Information Technology Management)**  
**Semester: VIII**  
**Syllabus with effect from: June-2014**  
**(Batch-2011)**

<b>Paper Code: UM08EBBI05</b>	<b>Total Credit: 3</b>
<b>Title Of Paper: Group Processes &amp; Behaviour</b>	

<b>Unit</b>	<b>Description in Detail</b>	<b>Weightage (%)</b>
I	<b>Power and Authority</b> Power; Types of Power; Concentration of Power; Politics; Authority; Sources of Authority; Limits of Authority; Status	25%
II	<b>Groups and Teams</b> Theories of Group Formation; The Dysfunctions of Groups and Teams; Group Decision Making; Techniques for improving Group Decision Making; Positive and Negative aspects of Group Decision Making; Inter-group Behavior	25%
III	<b>Leadership</b> Difference between Leadership and Management; Leadership Styles in Indian Organizations; Contemporary Issues in Leadership.	25%
IV	<b>Organizational Climate</b> Concept of Organizational Climate; Developing a Sound Organizational Climate; Participation and Organizational Climate; Participation in Indian Organizations.	25%

**Basic Text & Reference Books:-**

- Organizational Behavior, Sultan Chand & Sons, New Delhi by L M Prasad
- Organizational Behavior, Himalaya Publishing House, Mumbai by K Aswathappa
- Organizational Behavior, Mc Graw Hill, Singapore by F Luthans

