SARDAR PATEL UNIVERSITY

BBA (ISM) (3 Years) Semester - 3

Syllabus with Effect from: 2019-20

UM03CBBS21: Management Information System - I

Theory - 100 Marks

Credit – 3

Unit – 1	Introduction to MIS	25%
	• What is MIS? Need of MIS,	
	Advantages and disadvantages of MIS	
	• Functions of MIS	
	• Problems with MIS	
	Knowledge requirements for MIS	
	• General system concepts	
	• What is IT?	
	• IT & Information System	
Unit – 2	Information, Data and Communication	25%
	Concepts	
	Data Features	
	Classification of Information	
	Communication System and Communication Method	
	• Sources of Information	
	Information in an organization	
Unit – 3	Planning	25%
	Concept and Terms	
	• Objectives	
	• Problems	
	• Type	
	• Process	
	• Sources of Planning Information System	
Unit – 4		25%
	MIS in Organization	
	Decision Support System	
	• Expert System	
	• Executive Information System	
	• Expert system	
	Office Support System(Whole)	
	Data Processing System	
	• Characteristics of DPS	
	• Scope of Trans. Processing	

References:

1) Management Information System by T.Lucy

Evaluation Scheme: Internal (Theory) = 40 Marks External (Theory) = 60 Marks