

SARDAR PATEL UNIVERSITY
Programme: BBA (Information Systems Management)
Semester: IV
Syllabus with effect from: December 2012

Paper Code: UM04CBBS07	Total Credits: 3
Title Of Paper: Organization Behavior	

Unit	Description in detail	Weightage (%)
1	Organisational Behavior: Concept of organizational Behavior Nature of organizational Behavior Discipline contributing to organizational Behavior Challenges in organizational behavior Role of organizational Behavior	25 %
2	Power and Politics: Concept and importance of power Bases of power Tactics to gain power Reasons for organizational politics Management of organizational politics	25 %
3	Organisational change: Concept of OC Internal and external factors in OC Human response to change Resistance to change (Meaning and Factors) Management of change or overcoming change Process of planned change	25 %
4	Organisational conflict: Concept of conflict Types of conflict Causes of interpersonal conflict Causes of intergroup conflict Conflict management	25 %

Basic Text & Reference Books:

- L.M.Prasad , “ Organisational Behavior,” Sultan Chand and sons, New Delhi, 4th Edition - Reprint 2008
- Fred Luthans, “ Organisational Behavior”, McGraw - Hill International Editions 7th Edition.

