

SARDAR PATEL UNIVERSITY
Programme: BBA(Information Systems Management)
Semester: V
Syllabus with effect from : JUNE 2013

Paper Code: UM05EBBS01	Total Credit: 3
Title Of Paper: Consumer Rights	

Unit	Description in detail	Weighting (%)
1	Right of the consumer Objects & reasons of C. P. Act – 1986 Amendment made in 2002 Rule of Buyer Beware & its exceptions implied condition & warranties	25 %
2	Deficiency Person Consumer Consumer dispute, Complaint, Complainants, Goods, Sheries Unfair Trade Practice, Manufacturer Restrictive Trade Practice, Defect Deficiency Hazardous Goods , Excessive Price	25 %
3	Consumer Protection Councils Object - Constitution Procedure for meeting Central Council State Council District Council	25 %
4	Three Redressal Agencies District Forum National Commissions State Commissions Appeals Dismissal of Vexations & Frivolous Complaints	25 %

Basic Text & Reference Books

- Business Law For Management By K. R. Balchandani
- Business Law By N. D. Kapoor

