SARDAR PATEL UNIVERSITY Programme: BBA (International Business) Semester: V Syllabus with Effect from: JUNE 2016

Paper Code: UM05CBBB04 Title Of Paper: Tourism and Travel Management

Total Credits: 3

Unit	Description in detail	Weightage (%)
1	Concept & Introduction	25 %
	Definition	
	Growth of tourism	
	Evolution	
	History of Tourism	
	Present Status of Tourism in India	
	The 4A's of tourism –Attraction, Accessibility, Accommodation &Amenities	
2	Types of Tourism	25 %
	Various Motivators Holiday, Social & Cultural, MICE Religious, Visiting	
	Friends & Relatives, Sports, Political, Health, Senior Citizen, Sustainable	
	Tourism.	
	Alternative Tourism – Eco Tourism, Agro Rural Tourism.	
	Impact of Tourism – Economic, Social, Cultural, Political & Environment.	
3	Travel Agency	25 %
	Meaning & Definition of Travel Agent.	
	Types of Travel Agent – Retail & Wholesale.	
	Functions of Travel Agent.	
	Provisions of Travel Information.	
	• Ticketing.	
	Itinerary Preparation.	
	Planning & Costing.	
	• Settling of Accounts.	
	Liaisons with Service Providers.	
	Role of Travel Agent in promotion of Tourism.	
4	Travel Formalities & Regulation	25 %
	Passport – Definition, issuing authority, Types of Passport, Requirements for	
	Passport.	
	Visa - Definition, issuing authority, Types of Visa, Requirements for visa.	
	Health Regulation – Vaccination, Health Insurance,	
	Economic Regulation – Foreign Exchange.	

Basic Text & Reference Books:

- Introduction to Travel & Tourism Michael M. CottmanVan Nostrand Reinhold New York, 1989
- Travel Agency & Tour Operation Concepts & Principles Jagmohan Negi Kanishka Publishes, New Delhi, 1997
- International Tourism Fundamentals & Practices A. K. Bhatiya Sterling Publishers Private Limited, 1996
- ➤ A Textbook of Indian Tourism B. K. Goswami & G. Raveendran Har Anand

