SARDAR PATEL UNIVERSITY Programme & Subject: BBA (Honours) - Hospitality & Tourism Management Semester: I Syllabus with Effect from: June - 2015

Paper Code: UM01EBHT01	T-4-1 C 14- 2	
Title Of Paper: Principles of Management	Total Credit: 3	

Unit	Description in Detail	Weightage (%)
Ι	Introduction to Management	
	Meaning & Definition Management	
	Importance of Management	
	Management: Art, Science & Profession	25%
	Process of Management (POSDCoRB)	
	Managerial Roles & Skills	
	Management Vs. Administration	
II	Planning & Organizing	
	Meaning & Definition of Planning	
	Importance of Planning	
	Process of Planning	
	Meaning & Definition of Organizing	25%
	Principles of Organizing	2370
	Types of Organization Structure with special reference to Hospitality &	
	Tourism	
	Concept of Authority, Power and Responsibility	
	Centralisation Vs. Decentralisation	
III	Leading	
	Motivation and Morale	
	Theories of Motivation	
	Need Hierarchy Theory by Maslow	25%
	Two Factor Theory by Herzberg	
	Theory X & Theory Y by McGreor	
	Leadership – Meaning, Styles and Qualities of a good leader	
IV	Communication and Controlling	
	Meaning & Definition of Communication	
	Process of Communication	
	Barriers to effective Communication	25%
	Meaning & Definition of Controlling	
	Importance of Communication	
	Process of Communication	

Basic Text & Reference Books:-

- Management by James Arthur Finch Stoner, R. Edward Freeman, Daniel R., Jr. Gilbert, Pearson
- Management by C.B. Gupta
- Principles and Practices of Management by L M Prasad

