SARDAR PATEL UNIVERSITY

Programme: BBA(General)

Semester: I

Syllabus with Effect from: JUNE 2016

Paper Code: UM01FBBA06	Total Credit: 3
Title Of Paper: Communication Skills for Management – I	Total Credit: 3

Unit	Description in detail	Weighting (%)
	Text : A collection of short stories	
	Name of the Text: Contemporary Short Stories Ed. L.A.Hill	
	(Oxford University Press)	
1	Text-based short answer questions	25%
	(Three questions of (05 marks) each may be asked)	(15 marks)
2	Grammar: Tenses, Voice, Modals	17%
	(The three components may carry 03+03+04 marks)	(10 marks)
	Paragraph Writing: Expansion of an Idea	08%
		(05 marks)
3	Vocabulary:	
	(A)Phrasal Verbs, Synonyms/Antonyms	17%
	(The three components may carry 05 marks each)	(10 marks)
	(B) Common Idioms, One Word Substitutes,	08%
	Word formation (use of prefixes, suffixes, etc.)	(05 marks)
	(The three components may carry 05 marks each)	
4	Introducing Business Communication:	25%
	Concept, Definition and Attributes of Communication	(15 marks)
	➤ Importance of Communication in Business	
	The Process of Communication (Communication Cycle)	
	(One general question (10 marks) and one short note (05 marks) may be asked)	

Basic Text & Reference Books

- Essentials of Business Communication Rajendra Pal and JS Korlahalli (Sultan Chand & Sons)
- ➤ Principles and Practice of Business Communication Rhoda A Doctor & Aspi H Doctor (AR Sheth & Company, Mumbai)
- ➤ Business Communication US Rai & SM Rai (Himalaya Publishing House, Mumbai)
- ➤ Developing Communication Skills Krishna Mohan & Meera Benerji (Macmillan)
- ➤ Effective Business Communication Asha Kaul (Prentice Hall Economy Edition)
- ➤ Business Communication Asha Kaul (Prentice Hall of India Pvt Ltd, New Delhi)
- ➤ Effective Business Communication M V Rodriques (Concept Publishing House)
- Writing with a purpose Champa Tickoo and Jaya Sasikumar (Oxford University Press, Mumbai)
- ➤ Business Communication and Report Writing R P Sharma and Krishna Mohan (Tata Mcgraw Hill 2002)
- ➤ Communication Skills Sanjay Kumar & Pushp Lata (OUP)

