

# Biodata

Name	: Prof. (Dr.) PATEL RAJNIKANT PUNAMBHAI		
Designation	: Professor in Marketing Management	14	
Office Address	: G. H. Patel Postgraduate Institute of Business Management, MBA		
Programme	Vallabh Vidyanagar-388 120.		
<b>Residential Address</b>	: "Gokul" 74, Shree Hari Nagar Near MCA Dept., Vallabh Vidyanagar, Dist. Anand [Gujarat] 38	8120	
Native Place	: Chunel Ta. Nadiad, Dist Kheda		
Qualification	: B.B.A, M.P.A. M.Phil. Ph.D. (Business Management) CCCP [Certificate Course in Computer Programming]		

# Educational qualification:

No	Name		Month	Marks	Percentage
	of	<b>Board/University</b>	&	Obtained	&
	Examination		Year		Class
1.	S.S.C.	Gujarat Secondary Education Board	March 1974	486/800	60.75, Ist
2.	Pre.University (Science)	Sardar Patel University.	April 1975	581/950	61.15, Ist
3.	B.B.A.	Sardar Patel University	April 1978	569/900	63.22, IInd
4.	M.P.A.	South Gujarat University	May 1983	469/800	58.62, IInd
5.	M.Phil.(Mgt)	Gujarat University	18-08-1993	217/400	54.25, IInd
6.	Ph.D. (Commerce) Sub: Business Management	Bhavnagar University	October 2001	"A study in Emerging Trends In Marketing of Financial Services in India"	
7.	C.C.C.P.*	Bhavnagar University	August 1993-94	263/400	65.75, Ist

\* Certificate Course in Computer Programming (One Year duration)

# **Experience:**

	Name of the Employer	Post held	Period		Grade
			From	То	Rs.
1	Accumax Limited,	Junior Officer (Stores)	01/08/78	26/10/80	450-600
	Rajkot				
2	M. J. College of	Lecturer in Business	10/07/84	17/09/93	2200-4000
	commerce, Bhavnagar	Management			
3	Dept. of Commerce	Reader in Commerce	18/09/93	02/03/98	16400-22400
	Bhavnagar University				
	Bhavnagar				

4	G.H Patel PG Institute of	Reader in Marketing	03/03/98	01/01/05	3700-5700
	Business Management	Management			
	Sardar Patel University				
	Vallabh Vidyanagar				
5	G.H Patel PG Institute of	Professor in	01/01/05	Till date	37400-6700
	Business Management	Marketing			
	Sardar Patel University	Management			
	Vallabh Vidyanagar				

#### Administrative Responsibilities:

- 1) Worked as Director / Head of Department of Business administration from 15<sup>th</sup> June 2013 to 16<sup>th</sup> February 2016.
- 2) Working as MBA NRI Hostel Superintendent for seven years and now working as Rector for the same hostel.
- 3) Worked as Head (Incharge) of newly established N. V. Patel Postgraduate Department of Media Studies between 15-06-2005 to 14-06-2007
- 4) Worked as Junior officer during from August 1978 to October 1980 at Accumax Ltd. Rajkot

## **Teaching Experience:**

- 1) Working as Professor in Marketing Management at G. H. Patel Postgraduate Institute of Business Management (MBA Programme) Vallabh Vidyanagar from **01-10-2005**.
- Worked as Reader (Associate professor) in Marketing at G. H. Patel Postgraduate Institute of Business Management (MBA Programme) Vallabh Vidyanagar from 03-03-1998 to 01-10-2005.
- 3) Worked as Reader in Department of Commerce, Bhavnagar University, Bhavnagar from 17-09-1993 to 02-03-1998. (4 years & 4 months)
- 4) Worked as Lecturer in Business Management at M. J. College of Commerce, Bhavnagar from 10-07-1984 to 17-09-1993 (9 years)

#### **Other Teaching Experience:**

- 1) Taught 'Principles of Management' and 'Marketing Management' Papers at PG Diploma in Business Management Programme( Bhavnagar University) from 1986 to 1998
- 2) Taught 'Consumer Behaviour' and 'Product Planning' Papers at PG Diploma in Marketing Management Course (Bhavnagar University) from 1995 to 1998.
- 3) Taught 'Organisation Behaviour' Paper at 'Master of Human Resources Development' Course from 1995 to 1998.
- 4) Taught 'Organisation Structure & Personnel Management' Paper at MCA from 1996 to 1998.
- 5) Teaching 'Marketing Management at P G Diploma in Marketing Management, Sardar Patel University, Vallabh Vidyanagar.

- 6) Teaching Fundamentals of Management at Masters of quality and productivity Management course since 2006.
- 7) Counsellor for Marketing Management at Indira Gandhi National Open University study Centre, Vallabh Vidyanagar so far Guided 12 dissertations successfully.
- 8) Counsellor for Management at Baba Saheb Ambedkar University sicnce 1999.

#### Ph. D. Guidance

• So far fourteen students have completed Ph. D. under my supervision/guidance and **Eight** students are working at present for their Ph. D. at Sardar Patel University.

#### Membership in any Committee, Board of Studies and Editorial Boards etc.:

- 1) Chairman, Board of Studies in Management, Sardar Patel University, Vallabh Vidyanagar
- 2) Member, Faculty of Management, Bhavnagar University, Bhavnagar
- 3) Member, **Board of Studies in Commerce, Bhavnagar University**, Bhavnagar
- 4) Member, **Board of Studies in Commerce, Hemchandracharya North Gujarat University,** Patan during 2009-2011
- Member, Editorial Board of Journal of Management "Synergy" (ISSN -0973-922X) published by G. H. Patel PG Institute of Business Management, Sardar Patel University, Vallabh Vidyanagar
- Member, Editorial Board of Yanbu Journal of Management and Research (YJMR) published by Department of Industrial Management Technology, Yambu Industrial College, Saudi Arabia.
- 7) Member, Editorial Board of "Journal of Marketing Trends" (ISSN -0976-0881) published by Institute of Public Enterprise (IPE) Hyderabad, A.P.
- Member, Editorial Board of "National Journal of Research in Management" (ISSN -2249-0906) published by Shrimad Rrajchandra Institute of Management and Computer Application (SRIMCA) Bardoli.

#### Seminar/Conference/Workshops attended and Papers Presented:

- 1) Attended "International Seminar on Marble & Mining Industry Problems and Prospects" during September 25-26, 1994 organised by Sukhadia University, Udaipur (Rajasthan).
- Attended 48th All India Commerce Conference held at Kakatiya University- Warangal (A.P.) during 29-31st Dec. 1994 and Presented Paper titled "Need for Acceleration of Consumer Protection Movement in India".
- Attended 49th All India Commerce Conference held at University of Rajasthan Jaipur during 14-16th Oct. 1995 and presented Paper titled "Tobacco Growing is Injurious to Farmers".
- Attended 50th All India Commerce Conference held at Osmania University, Hydrabad (A.P.) during 27-29th Dec. 1996 and presented Paper titled "Socio- Cultural Implications of Advertising".

- **5)** Participated in U.G.C. sponsored "**Computer Training Programme for College Teachers**" Conducted by Department of Computer Science & Applications, University, Bhavnagar from 23/06/97 to 04/07/97.
- 6) Attended U.G.C. National Conference on Multi-Dimentional Aspects of Commerce and Management Sciences held at Jai Narain Vyas University-Jodhpur (Rajasthan) during 7-8 October, 1997 and presented paper titled "Commerce Education beyond 2000 AD"
- 7) Attended 51st All India Commerce Conference held at Indian Institute of Business Management, Patna (Bihar) during 27-29th Dec. 1997 and presented Paper titled "A New Approach to Agri- Business"
- 8) Paper titled "Corporate Governance in India" was accepted for presentation at All India Commerce Conference held at Durbhanga (Bihar) during 14-16 October 1998. But could not present it in person.
- **9)** Attended in the "Workshop on Case Method for Management Teachers" at the Indian Institute of Management, Ahmedabad during February 04 to 06, 1999.
- **10**) Attended UGC sponsored National Seminar on the theme "**Internet for Higher Education**" organised by Department of Computer Science, Sardar Patel University, during 13-14 March 1999.
- **11**) Attended 53<sup>rd</sup> All India Commerce Conference held at Dr. Baba Saheb Ambedkar Marathawada University, Aurangabad (Maharashtra) during 29-31st October 1999 and presented paper titled "**Business Ethics in India- Marketing Ethics**."
- 12) Attended National Seminar on "Commerce Education in New Millennium" jointly organised by University & H. S. Boards Liaison Committee of The Institute of Chartered Accountants of India, Department of Commerce- Bhavnagar University and Bhavnagar Management Association, Bhavnagar during 22<sup>nd</sup> & 23<sup>rd</sup> January, 2000.
- **13**) Attended One day seminar "**E-Commerce . Manager** @ **Tomorrow**" organised by SEMCOM on March 2, 2000
- 14) Attended Two-day "Seminar on Commerce Education in the New Millennium" jointly organized by the M.S. University of Baroda and The Institute of Chartered Accountants of India during 30<sup>th</sup> September and 1<sup>st</sup> October,2000.
- **15**) Attended One-day Conference on "**A Decade of Reforms: Unfinished Agenda**" organized by **Indian Institute of Public Administration,** Vallabh Vidyanagar Branch on 23 September 2002.
- **16**) Two day National seminar on **WTO, GATS and Higher Education in India**, sponsored by UGC, New Delhi, organized by MBA dept, VVNagar on 25 and 26 August 2003.
- 17) Attended 56<sup>th</sup> All India Commerce Conference held at North Maharashtra University, Jalgaon (Maharashtra) during 25-27<sup>th</sup> December 2003 and presented paper titled "Online Education and Training: The Challenges and Perspective."
- 18) Attended 57<sup>th</sup> All India Commerce Conference held at Devi Ahalya Vishwavidyalaya, Indore (Madhya Pradesh) during 26-28 December 2004 and presented paper titled "Indian economy beyond 2005: Service out sourcing Scenario"

- **19**) Attended a 15-days **"Capacity Building Programme on Multimedia and E-Content Development"** during 16-27 November 2004 at Consortium for Educational Communication, UGC- New Delhi
- 20) Attended UGC and ICSSR sponsored Two-day International Seminar on Indian Diaspora organised by Department of Sociology, Patel University, Vallabh Vidyanagar on 4-5 January 2005 and presented paper titled "Indian Diaspora: A Marketing Perspective"
- **21**) Attended one-day workshop on "**Space and GIS Technology Applications**" organized by Indian society of Geomatics- Ahmedabad Chapter, in association with Department of Physics, Sardar Patel University, Vallabh Vidyanagar, Anand on February 26, 2005.
- 22) Participated in Third Training Workshop for Lecturers/ assistant professors of Universities/colleges on "Consumer Protection and Welfare" organized by Indian Institute of Public Administration (IIPA) New Delhi during 3-7 October 2005.
- 23) Attended 58<sup>th</sup> All India Commerce Conference held at Mahatma Gandhi Kashi Viyapeeth, Varnasi, (Uttar Pradesh) during 27-29 December 2005 and presented paper titled "VAT: A Businessmen's perception"
- 24) Attended International Conference in Marketing Research and presented a paper titled "A study on Pre-consumption and Post-consumption Cognitive Dissonance in High-end Electronic Products' Consumption" at Indian Institute of Management, Ahmedabad (IIMA) during 3-4-5 January 2007
- **25**) Attended Two-day workshop on **"Research Methodology**" organized by Our Department in collaboration with Association of Indian management Schools (AIMS) at Vallabh Vidyanagar during 11-12 January 2008 and also worked as Resource Person for one session.
- 26) Attended International Conference on Services Management and presented paper titled "A Study on Adoption and Utilization of Technologies in Enhancing the Retail Service Quality" organized by T. A. Pai Management Institute, Manipal- Karnataka during 15-16 February 2008.
- **27**) Attended National Seminar on "**Understanding the Indian Consumer**" February 21-22, 2009 at G H Patel Institute of Business Management, and also worked as chairperson for one of the sessions.
- **28**) Attended UGC sponsored National Seminar, as Session Chairman Organized on 19-09-2011 by C.N. Patel Arts & B. D. Commerce College, Kadi (North Gujarat)
- 29) A paper "Petro-retailing on Shoulders of Celebrities: A study on Effectiveness of Celebrity endorsements in promoting petroleum Products in India" was presented by co authors Mr. Bhavesh Parmar and Mr. Kaushal Kishore at International conference on Energy and Infrastructure organized by Pandit Dindayal Petroleum University, Gandhinagar, Gujarat during January 3-4, 2012.

## Seminar/Conference/Workshops Organized:

- 1. Organized National Seminar on "Consumer Movement in India: Strategies for Peoples' Involvement" October 20-21, 2004 at G H Patel Institute of Business Management under SAP of UGC. Worked as **Joint coordinator**
- 2. Organised UGC\_ SAP sponsored National Seminar on "Consumer Protection in Services Sector" during 10-11 February 2006 as Seminar Director
- 3. Organised UGC\_ SAP sponsored National Seminar on "Consumer Research in India" during 19-20 January 2007 as Seminar Director
- 4. Organised UGC (under SAP-I) sponsored National Seminar on "Right to Information and Consumer Protection in India" during December 7-8, 2007 as **Seminar Director**
- 5. Organized a Two-day Faculty Development Programme on "Research and Data Analysis using SPSS" during 15-16 July, 2010. As **Chief coordinator.**
- 6. Organised UGC (under SAP-II ) sponsored National Seminar on "Understanding the Indian Rural Consumer" during February 17-18, 2012 as **Seminar Coordinator**
- 7. Worked as **coordinator** for UGC's Refresher Course in Commerce and Management, organized by Sardar Patel University Staff College during 23-05-2011 to 04-06-2011

#### **Research Project undertaken.**

- 1. A research project entitled "Market Potential Survey for a full-fledged Diagnostic Centre at Bhavnagar" was undertaken under auspices of 'University & Industry Cell' of Bhavnagar University.
- 2. Finished Major Research Project (UGC sanctioned) titled "**Processed Foods: A Study on Consumers preferences and Practice in Gujarat**" jointly with Prof. J. S. Panwar as Coinvestigator.
- 3. Worked **as Dy. Coordinator** for UGC's Special assistance programme (SAP-I) with major thrust area on **Consumer Education and Protection** during 2005-2009.
- 4. Worked **as Coordinator** for UGC's Special assistance programme (SAP-II) with major thrust area on **Consumer Research in Rural Areas** from 2012 to 2016.

#### Lectures / Talks delivered to other Institutes/ Universities/Departments.

- 1. Delivered four lectures on topics like **consumer behaviour, marketing performance and control, Marketing research** at management development programme for non marketing executives of **Gujarat Co-Op Milk Marketing Federation Ltd. Anand** during 1-4 September 1998. I was also a **coordinator** for the same programme.
- 2. Delivered a lecture on "**Event Marketing**" at "Event Marketing Workshop" organised by Sardar Gunj Mercantile Co-op Bank Ltd; English Medium College Of Commerce And Management, Vallabh Vidhyanagar on December 7, 1998.

- 3. Delivered a lecture on "**Brand Positioning**" as resource person at UGC Refresher Course organised by P. G. Department of Business Studies, Sardar Patel University during 1- 20 March 1999.
- 4. Delivered a talk on "**How to Assess Market Potential For A Pathological Laboratory**" at the "Workshop on Business of Bio-technology- Developing Entrepreneurship" organised jointly by Bio-science department- Sardar Patel University and Biotech Interest Group-Vadodara, during 21-30 October 1999.
- 5. Invited as Visiting Fellow under UGC Scheme by P.G Department of Commerce, Bhavnagar University, Bhavnagar to deliver a few lectures on topics like Product Planning, Market Promotion, Consumer Behaviour, Product Life Cycle Strategies, Consumer Movement etc. during December 27, 1999 to January 01, 2000.
- 6. Delivered a talk on "**Identification of Market Opportunities Through Research And Survey**" at "Three-day programme on Marketing cum Financial Management Programme" for existing small Scale Entrepreneurs of Vitthal Udyognagar.organised by The Centre For Entereprenership Development, Gandhinagar in March 2000.
- 7. Delivered lecturers on "Significance of Service Marketing in Education" and "Problems and prospectus of Marketing through Internet" as resource person at Refresher Course in the Commerce and Management organized by Commerce College, Bharuch, on April 7, 2001.
- 8. Delivered a lecturer on "Marketing Management" as resource person at Orientation Course organized by M.B.Patel College of Education, Sardar Patel University, Vallabh Vidyanagar during 14-05-2001 to 10-06-01. Delivered two lectures one on "Rural Marketing" and another on "Internet Marketing" as resource person at Refresher Course organized by P.G. Department of Business Studies, Sardar Patel University during 20 February, 2002 to 12 March 2002.
- 9. Invited as resource person by Indian Junior Chamber Baroda, at their Business Seminar "Home to Horizon (A business Seminar for Ladies entrepreneurs)" and engaged sessions on (I) "Asessing Market potential" and (II) "New Product Development" on September 08, 2002.
- 10. "Emerging trends in Management" lecture organized by ICFAI University, Vallabh Vidyanagar Chapter on 19<sup>th</sup> September 2004.
- 11. Delivered a talk on "Management Effectiveness" at 'Training Programme on Management Effectiveness' organised by Water and Land Management Institute (WALMI) Anand on November 03, 2004.
- 12. Delivered a talk on "Leadership Qualities" at 'Training Programme on 'Self Managing Leadership' for middle level officers of Water resource Department (course no.14 of ATP 08-09) organized by Water and Land Management Institute (WALMI) Anand on August 12, 2008
- 13. Delivered a talk on "Emerging trends in Marketing" at Shrimad Rajchandra institute of Management & Computer Application, Bardoli on March 06,2009
- 14. Delivered a talk on "Innovation in Branding" at Gandinagar Institute of Technology & Management, Moti Bhoyan, Gandhinagar on 30 January 2010

- 15. Worked as resource person for a Three-Day programme named "Marketing for Finance Executives" of "Gujarat Co-Op Milk Marketing Federation" Anand during February, 2 to 4, 2010.
- 16. Delivered a talk o **"Learning Organizations"** for **Executive Development Programme** at **Power Build**, Vitthal Udyagnagar, Anand on 23 April 2010.
- 17. Worked as resource person for a Three-Day programme named "Marketing for Finance Executives of Gujarat Co-op Milk Marketing Federation" Anand, Gujarat during April 26 to 28, 2010.

## **Books Published:**

- Book titled "Sales Promotion and Brand Loyalty- An Indian Perspective" (ISBN 978-3-639-29477-4) published by VDM Verlag Dr.miller GmbH& Co. Saarbrucken, Germany. 2010 coauthored with Dr. Jayashree Dubey.
- 2. A Book entitled "Marketing of **Business School**" published by LAP Lambert Academic Publishing, Germany. August 22, 2012 coauthored with Dr. Rajesh Modi.
- A Book entitled "Brand Management In Retail Banking: With Strategic Focus on Corporate Branding of Banks in Indian Context" published by LAP Lambert Academic Publishing, Germany. October, 2012 coauthored with Dr. Ritesh Patel.

#### **Research Papers Published:**

- 1. A paper titled **"Consumer Movement in India"** published in **'Bikaner Journal of Management**' JAN-JUNE 1998 VOL. 2 NO. 1
- 2. A paper titled **"The Case Method Revisited"** published in **'Prabandh'** a Journal of Faculty of Management Studies, M. L Sukhadia University, Udaipur.– June, 99.
- 3. A paper titled **"Ethics in Marketing"** published in **'Synergy'** a Journal of Management published by Sardar Patel University, Vallabh Vidyanagar Vol –3 Nos.1&2 November 1998- December 2000.
- 4. A paper titled "Advertising Ethics and Ad regulations in India" published in Souvenir Volume- II, at the eve of National Seminar on Ethics and Management: "Emerging Issues in New Millennium" January 11-12-2002, by North Gujarat University, Patan
- A paper titled "Cricketers As Brand Ambassadors" published in "Indian Management" November 2003 (A Journal of All India Management Association) Vol. 42, Issue 11 pp-66 to 70 jointly with Jayshree Dubey.
- 6. A paper titled **"Corporate Governance & Marketing Management"** published in **'Synergy'** a Journal of Management published by Sardar Patel University, Vallabh

Vidyanagar Vol –4-5 Nos.1&2 January 2001- December 2003 co authored with Raju M. Rathod.

- 7. A paper titled **"Cricket Stars Vs Film Stars"** published in "**Indian Management**" February 2004 (A Journal of All India Management Association) pp-62 to 66 jointly with Jayshree Dubey.
- 8. A paper titled "**Power of Power Saving**" published in **Indian Journal of Marketing**" July 2004– Volume- XXXIV, Number 7. co-authored with Raju M. Rathod.
- 9. A paper titled **"Ads that Works with youth"** published in "**Indian Management**" October 2004 (A Journal of All India Management Association) pp-68 to 74 jointly with Jayshree Dubey.
- A paper titled "Small Wonders of the Indian Market" published in "Journal of Consumer Behaviour (An International Research Review Henry Stewart Publications, Museum House, 25 Museum Street, London WC1A 1JT, UK" -December 2004 Volume 4 Issue 2 ISSN 1472-0817 pp-145 -151 jointly with Jayshree Dubey.
- 11. A paper titled "Changing Consumers' Mindset in Petrol Retail Management" has been published in "Business Perspective" – A Journal of Birla Institute of Management Technology ISSN 0972-7612 Volume 8, Number 1, January- June 2006, pp- 91- 100.
- A paper titled "Right to information and Consumer Protection" has been published in Journal of Management - "Synergy" Bi annual Journal Volume 7 & 8, Number 1& 2, January-2005 December 2006, pp- 110- 121.
- 13. A paper titled "Credit Cards: Consumer Delight or Consumer Plight?" has been published in Journal of Management - "Synergy" Bi annual Journal Volume 7 & 8, Number 1& 2, January-2005 December 2006, pp- 47- 54.
- 14. A paper titled "A study of Consumer Behaviour in Ice-cream Consumption, Brand Preference and Influence of Brand Attributes" has been published in "SCOUR" – A Journal of Institute of Productivity and Management, -ISSN 0973-6123 Volume 01, Number 2, July- 2007, pp- 29- 34. Co-authored with Dr. Raju M. Rathod.
- 15. A paper titled "An Empirical Study of Diversity of expectations among different Groups of Customers in Changing Retail Scenario" has been published in "Business Perspective" – A Journal of Birla Institute of Management Technology ISSN 0972-7612 Volume 9, Number 2, July- December 2007, pp- 95- 106. co-authored with Raju M. Rathod

- 16. A paper titled "An Empirical Study on self-Medication Habits of Indian Consumers" has been published in Journal of Management - "Synergy" Bi annual Journal Volume 9, Number 2, July-December 2007, pp- 48-58. Co-authored with Dr. Raju M. Rathod.
- 17. A paper titled "An Empirical study on Consumers' choice Criteria to Select exclusive and Multi-Brand retail Outlet" has been published in "Rai Management Journal"-A Journal of Rai Institute of Management, RNI NO. DELENG/2004/12383 Volume 05, Issue 1, March-April 2008, pp- 84-101. Co-authored with Dr. Raju M. Rathod.
- A paper titled "RTI as a Service Package to Create Citizen Satisfaction-A Marketing Paradigm" has been published in Journal of Management - "Synergy (ISSN: 0973-922x)" Bi annual Journal, Volume 10, Number 1& 2, January-December 2008, pp- 1-17. co authored with Rachna Gandhi
- 19. A paper titled "An Observation of Consumer Behaviour at Exclusive Apparel Retail Showroom" has been published in "GITAM Journal of Management" Vol.6 No.4 October-December 2008, pp 192-202 co authored with Raju M Rathod
- 20. A paper "Choice Criteria for selecting Retail Outlets" has been published in Journal of Management - "Synergy (ISSN: 0973-922x)" Bi annual Journal Volume 11, Number 1, January-June 2009, pp- 70- 87. co authored with Raju M Rathod.
- 21. A paper titled "An Empirical Study on Brand recall Associated with Celebrity Endorsers and Effectiveness of Celebrity endorsers in Advertisements" has been published in "SCOUR" – A Journal of Institute of Productivity and Management, -ISSN 0973-6123 Volume 03, Number 02, July- December 2009, pp- 74- 85. Co-authored with Dr. Amit Jain
- 22. A paper "An Empirical Study on Antecedents and consequences of Cognitive Dissonance while Buying Electronic products" has been published in Journal of Management "Synergy (ISSN: 0973-922x)" Bi annual Journal Volume 11, Number 2, July-December 2009, pp- 45-65. Co-authored with Amit Jain.
- 23. A paper "Effectiveness of Celebrity Endorsers in Various product Categories" published in Journal of Marketing Trends (ISSN: 0976-0881) Bi-annual Journal Published by Institute of Public Enterprise, Hyderabad; Volume 1, Number 2, December 2009, pp- 3-14. co authored with Amit Jain.
- 24. A paper "Managerial Trust and Organizational Behaviour" published in a quarterly Journal 'Management and Labour Studies' published by XLRI Jamshedpur, School of Business and Human Resources (Registered No. G/JSR-10/76-77, ISSN 0258-042 X) Vol. 35 No.2 May 2010. Pp 149 to 167; co authored with Hemant C. Trivedi and Sunita Guru

- 25. A paper "Pester Power: genesis and Growth Drivers in India" has been published in Journal of Management "Synergy (ISSN: 0973-922x)" Bi annual Journal Volume 12, Number 1, January-June 2010, pp- 1-9. Co-authored with Rachna Gandhi.
- 26. A paper "Preference of Consumers towards Hypermarkets with the Special focus on Big Bazar in Ahmedabad City" has been published in Journal of Management -"BVIMR Management Edge (ISSN: 0976-0431)" Volume 4, Number 2, July-December 2011, pp- 1-9. Co-authored with Ms. Praneti Shah.
- 27. A paper "SMS Marketing : The Role of Permission and Acceptance" has been published in an International Journal of Mobile Marketing (IJMM- An online Journal), Winter 2011 Vol.6 No.2 pp 5-15, co-authored with Prashant Amin and Bijal Zaveri Amin.
- 28. A paper abstract "**Demographic antecedents of online Shopping Barriers**" published in conference volume of 5<sup>th</sup> Greate Lakes NASMEI Conference 2011. Co-authored with Dr. Rajnish Krishna and Sunita Guru.
- 29. A paper "Petro-retailing on Shoulders of Celebrities: A study on Effectiveness of Celebrity endorsements in promoting petroleum Products in India" has been published in edited book "Energy and Infrastructure (ISBN:978-93-81361-70-2) pp-477-483 by Excel India Publisher, New Delhi" based on international conference on Energy and Infrastructure organized by Pandit Dindayal Petroleum University, Gandhinagar, Gujarat during January 3-4, 2012. Co authored with Bhavesh Parmar and Kaushal Kishore.
- 30. A paper "Gender Differences and Children Pestering: an Empirical Study in the State of Gujarat" has been published in Journal of Management "Synergy (ISSN: 0973-922x)" Bi annual Journal Volume 13, Number 1, January-June 2011, pp- 1-9. Co-authored with Dr. Rachna Hiren Gandhi.
- 31. A paper "A Study on factors affecting Customer Loyalty and Its Impact on Customer Satisfaction in retail Banking" has been published in Journal of Management "Synergy (ISSN: 0973-922x)" Bi annual Journal Volume 13, Number 1, January-June 2011, pp- 1-9. Co-authored with Dr. Ritesh Patel
- 32. A paper titled "Petro-Retailing Operation in India: A Study of New Growth Strategy under the Influence of Changing Environment and Government Policies." Published in edited book "Management Perspective: strategies for business Continuity, Growth and Sustenance" (ISBN: 978-93-82062-53-0) pp-234-241 by Excel India Publisher, New Delhi, September 2012 Co authored with Kaushal Kishore.
- 33. A paper "Role of print media in the Use of Promotional offers" has been published in A peer reviewed national Journal "Platinum (ISSN: 2231-0096)" Volume 2, Number 3, July-September 2012, pp- 43-46. Co-authored with Mr. Mukarm Khan.

- 34. A paper "Ethnicity Store Format: A revolutionary Retail Move Towards Indian Legacy" published in - "Pacific Business Review- International" (ISSN: 0974-438X)"-A referred Monthly Journal, Volume 5, Issue : 5, November 2012, pp- 01-12. Coauthored with Ms. Praneti Shah.
- 35. A paper "Consumer's preference Toward Fast- food retail Chain in India" published in - "Gitam Journal of Management" (ISSN: 0972-740X)"- Volume 12, Issue :4, October-December 2014, pp-63-77. Co-authored with Ms. Praneti Shah.
- 36. A paper titled "Fame verses no name: Gauging the impact of celebrities and noncelebrities endorsement on purchase" Published in International Journal "African Journal of Management – (ISSN:1993-8233) Volume 29 (4), pp 127-133, February 2015, Article Number 839876850928 Co-authored with Bhavesh Parmar.